

## CrowdStrike Reports Fourth Quarter and Fiscal Year 2021 Financial Results

- ARR surpasses \$1 billion milestone driven by record net new ARR of \$143 million
- Net new customer growth accelerates, adds record 1,480 net new subscription customers
- Delivers record operating and free cash flow

**SUNNYVALE, Calif., March 16, 2021** -- CrowdStrike Holdings, Inc., (Nasdaq: CRWD), a leader in cloud-delivered endpoint and cloud workload protection, today announced financial results for the fourth quarter and fiscal year 2021, ended January 31, 2021.

"CrowdStrike delivered a record fourth quarter and an exceptional finish to a strong fiscal year, achieving over \$1 billion in ending ARR. The strong fourth quarter performance included record net new ARR of \$143 million, 70% net new subscription customer growth year-over-year, and 77% year-over-year subscription revenue growth. Our go-to-market engine has gained incredible momentum with both marquee enterprises and small businesses alike as we expand our partner ecosystem and leverage our frictionless sales motion and leading technology to deliver immediate value to our customers. Combined with strong secular tailwinds, including digital transformation and an unprecedented threat environment, and our expanding technology portfolio, which now includes leading index-free data ingestion capabilities, we believe we are in an ideal position to further extend our leadership in the Security Cloud category we pioneered," said George Kurtz, CrowdStrike's co-founder and chief executive officer.

Commenting on the company's financial results, Burt Podbere, CrowdStrike's chief financial officer, added, "Throughout the fiscal year our record topline performance and strong execution resulted in significant gains in operating leverage and profitability on both a GAAP and non-GAAP basis. We are exiting the year with record subscription gross margin at the high end of our target model and record operating and free cash flow. With a continued focus on unit economics, we plan to aggressively invest for the long-term success of the company and further strengthen our position as the security cloud provider of choice."

## Fourth Quarter Fiscal 2021 Financial Highlights

- **Revenue:** Total revenue was \$264.9 million, a 74% increase, compared to \$152.1 million in the fourth quarter of fiscal 2020. Subscription revenue was \$244.7 million, a 77% increase, compared to \$138.5 million in the fourth quarter of fiscal 2020.
- Annual Recurring Revenue (ARR) increased 75% year-over-year and grew to \$1.05 billion as of January 31, 2021, of which \$142.7 million was net new ARR added in the quarter.
- **Subscription Gross Margin:** GAAP subscription gross margin was 78%, compared to 75% in the fourth quarter of fiscal 2020. Non-GAAP subscription gross margin was 80%, compared to 77% in the fourth quarter of fiscal 2020.
- Income/Loss from Operations: GAAP loss from operations was \$15.8 million, compared to \$31.1 million in the fourth quarter of fiscal 2020. Non-GAAP income from operations was \$34.4 million, compared to a loss of \$6.7 million in the fourth quarter of fiscal 2020.
- Net Income/Loss: GAAP net loss was \$19.0 million, compared to \$28.4 million in the fourth quarter of fiscal 2020. GAAP net loss per share, basic and diluted, was \$0.09, compared to \$0.14 in the fourth quarter of fiscal 2020. Non-GAAP net income was \$31.6 million, compared to a loss of \$3.9 million in the fourth quarter of fiscal 2020. Non-GAAP net income per share, diluted, was \$0.13, compared to a loss of \$0.02 in the fourth quarter of fiscal 2020.
- **Cash Flow:** Net cash generated from operations was \$114.5 million, compared to \$66.1 million in the fourth quarter of fiscal 2020. Free cash flow was \$97.4 million, compared to \$50.7 million in the fourth quarter of fiscal 2020.
- Cash and Cash Equivalents was \$1.92 billion as of January 31, 2021.

## Full Year Fiscal 2021 Financial Highlights

- **Revenue:** Total revenue was \$874.4 million, an 82% increase, compared to \$481.4 million in fiscal 2020. Subscription revenue was \$804.7 million, an 84% increase, compared to \$436.3 million in fiscal 2020.
- Subscription Gross Margin: GAAP subscription gross margin was 77%, compared to 74% in fiscal 2020. Non-GAAP subscription gross margin was 79%, compared to 75% in fiscal 2020.

- Income/Loss from Operations: GAAP loss from operations was \$92.5 million, compared to \$146.1 million in fiscal 2020. Non-GAAP income from operations was \$62.4 million, compared to a loss of \$65.6 million in fiscal 2020.
- Net Income/Loss: GAAP net loss was \$92.6 million, compared to \$141.8 million in fiscal 2020. GAAP net loss per share, basic and diluted, was \$0.43, compared to \$0.96 in fiscal 2020. Non-GAAP net income was \$62.6 million, compared to a loss of \$62.6 million in fiscal 2020. Non-GAAP net income per share, diluted, was \$0.27, compared to a loss of \$0.42 in fiscal 2020.
- **Cash Flow:** Net cash generated from operations was \$356.6 million, compared to \$99.9 million in fiscal 2020. Free cash flow was \$292.9 million, compared to \$12.5 million in fiscal 2020.

## **Recent Highlights**

- Added 1,480 net new subscription customers in the quarter for a total of 9,896 subscription customers as of January 31, 2021, representing 82% growth year-over-year.
- CrowdStrike's subscription customers that have adopted four or more modules, five or more modules and six or more modules increased to 63%, 47%, and 24%, respectively, as of January 31, 2021.
- Acquired Humio, a leading provider of high-performance cloud log management and observability technology.
- Completed the issuance of \$750 million in senior unsecured notes due 2029 with a coupon rate of 3.000% per year. Additionally, CrowdStrike expanded its revolving credit facility to \$750 million, which remains undrawn.
- Expanded Cloud Security Posture Management and Cloud Workload Protection capabilities to deliver greater control, visibility and security for cloud workloads and cloud-native applications from build to runtime.
- Integrated CrowdStrike Falcon's threat intelligence feeds with AWS Network Firewall, a managed service that makes it easy to deploy essential network protections across a customer's Amazon Virtual Private Clouds.
- Received a perfect score on the Human Rights Campaign 2021 Corporate Equality Index, demonstrating CrowdStrike's commitment to a supportive and inclusive culture for all employees.
- Released the annual CrowdStrike Services Cyber Front Lines Report and the annual Global Threat Report, revealing critical insights and takeaways, including an observed 4x increase in the number of hands-on-keyboard attacks uncovered by the OverWatch team in the last two years.
- Supported our community through the CrowdStrike Foundation by expanding the NextGen Scholarship program for university students in cybersecurity degree programs, partnering with the Thurgood Marshall College Fund on HBCU student scholarships, supporting Black Girls Code, NAACP Empowerment Programs and the Northside Achievement Zone. The CrowdStrike Foundation also directed grants to more than twenty nonprofits helping communities across the globe fighting the COVID-19 pandemic.

## **Financial Outlook**

CrowdStrike is providing the following guidance for the first quarter of fiscal 2022 (ending April 30, 2021) and guidance for fiscal year 2022 (ending January 31, 2022):

	Q1 FY22 Guidance	Full Year FY22 Guidance
Total revenue	\$287.8 - \$292.1 million	\$1,310.4 - \$1,320.7 million
Non-GAAP income from operations	\$18.5 - \$21.7 million	\$94.8 - \$102.5 million
Non-GAAP net income	\$10.8 - \$13.9 million	\$63.8 - \$71.4 million
Non-GAAP net income per share, diluted	\$0.05 - \$0.06	\$0.27 - \$0.30
Weighted average shares used in computing Non-GAAP net income per share attributable to common stockholders, diluted	238 million	240 million

These statements are forward-looking and actual results may differ materially as a result of many factors. Refer to the Forward-Looking Statements safe harbor below for information on the factors that could cause our actual results to differ materially from these forward-looking statements.

Guidance for non-GAAP financial measures excludes stock-based compensation expense, amortization expense of acquired intangible assets, amortization of debt issuance costs and discount, and acquisition related acquisition-related expenses including tax costs for intellectual property integration. We have not provided the most directly comparable GAAP measures because certain items are out of our control or cannot be reasonably predicted. Accordingly, a reconciliation for non-GAAP loss from operations, non-GAAP net loss, and non-GAAP net loss per share is not available without unreasonable effort.

## **Conference Call Information**

CrowdStrike will host a conference call for analysts and investors to discuss its earnings results for the fourth quarter of fiscal 2021 and outlook for its fiscal first quarter and year 2022 today at 2:00 p.m. Pacific time (5:00 p.m. Eastern time). A recorded webcast of the event will also be available for one year on the CrowdStrike Investor Relations website ir.crowdstrike.com.

Date:	March 16, 2021
Time:	2:00 p.m. Pacific time / 5:00 p.m. Eastern time
Dial-in number:	409-937-8967, conference ID: 7779006
Webcast:	ir.crowdstrike.com

## **Forward-Looking Statements**

This press release contains forward-looking statements that involve risks and uncertainties, including statements regarding our future growth, and future financial and operating performance, including our financial outlook for the fiscal first quarter and fiscal year 2022. There are a significant number of factors that could cause actual results to differ materially from statements made in this press release, including: our limited operating history; risks associated with managing our rapid growth; our ability to identify and effectively implement the necessary changes to address execution challenges; the impact of the COVID-19 pandemic on our and our customers' business; our limited experience with new product and subscription and support introductions and the risks associated with new products and subscription and support offerings, including the risk of defects, errors, or vulnerabilities; our ability to attract new and retain existing customers; our ability to successfully integrate acquisitions; the failure to timely develop and achieve market acceptance of new products and subscriptions as well as existing products and subscriptions and support; our ability to collaborate and integrate our products with offerings from other parties to deliver benefits to customers; rapidly evolving technological developments in the market for security products and subscription and support offerings; length of sales cycles; and general market, political, economic, and business conditions, including those related to COVID-19.

Additional risks and uncertainties that could affect our financial results are included in the filings we make with the Securities and Exchange Commission ("SEC") from time to time, particularly under the captions "Risk Factors" and "Management's Discussion and Analysis of Financial Condition and Results of Operations", including our most recently filed Annual Report on Form 10-K, subsequent Quarterly Reports on Form 10-Q and subsequent filings.

You should not rely on these forward-looking statements, as actual outcomes and results may differ materially from those contemplated by these forward-looking statements as a result of such risks and uncertainties. All forward-looking statements in this press release are based on information available to us as of the date hereof, and we do not assume any obligation to update the forward-looking statements provided to reflect events that occur or circumstances that exist after the date on which they were made.

## **Use of Non-GAAP Financial Information**

We believe that the presentation of non-GAAP financial information provides important supplemental information to management and investors regarding financial and business trends relating to our financial condition and results of operations. For further information regarding these non-GAAP measures, including the reconciliation of these non-GAAP financial measures to their most directly comparable GAAP financial measures, please refer to the financial tables below, as well as the "Explanation of Non-GAAP Financial Measures" section of this press release.

## **Channels for Disclosure of Information**

We intend to announce material information to the public through the CrowdStrike Investor Relations website ir.crowdstrike.com, SEC filings, press releases, public conference calls, and public webcasts. We use these channels, as well as social media and our blog, to communicate with our investors, customers, and the public about our company, our offerings, and other issues. It is possible that the information we post on social media and our blog could be deemed to be material information. As such, we encourage investors, the media, and others to follow the channels listed above, including the social media channels listed on our investor relations website, and to review the information disclosed through such channels. Any updates to the list of disclosure channels through which we will announce information will be posted on the investor relations page on our website.

## About CrowdStrike Holdings

CrowdStrike provides cloud-delivered endpoint and cloud workload protection. Leveraging artificial intelligence (AI), the CrowdStrike Falcon<sup>®</sup> platform protects customers against cyberattacks on endpoints on or off the network by offering visibility and protection across the enterprise.

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## **Investor Relations Contact**

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## **Condensed Consolidated Statements of Operations**

(in thousands, except per share amounts)

(unaudited)

	т	hree Months E	nded Ja	anuary 31,	Year Ended January 31,			
		2021		2020	 2021		2020	
Revenue								
Subscription	\$	244,662	\$	138,537	\$ 804,670	\$	436,323	
Professional services		20,267		13,572	69,768		45,090	
Total revenue		264,929		152,109	 874,438		481,413	
Cost of revenue								
Subscription <sup>(1)(2)</sup>		54,348		34,616	185,212		112,474	
Professional services <sup>(1)</sup>		12,384		8,801	44,333		29,153	
Total cost of revenue		66,732		43,417	 229,545		141,627	
Gross profit		198,197		108,692	644,893		339,786	
Operating expenses								
Sales and marketing <sup>(1)(2)</sup>		112,449		75,803	401,316		266,595	
Research and development <sup>(1)(2)</sup>		66,070		38,691	214,670		130,188	
General and administrative <sup>(1)(3)</sup>		35,481		25,331	121,436		89,068	
Total operating expenses		214,000		139,825	 737,422		485,851	
Loss from operations		(15,803)		(31,133)	 (92,529)		(146,065)	
Interest expense <sup>(4)</sup>		(1,049)		(145)	(1,559)		(442)	
Other income (expense), net		682		3,203	6,219		6,725	
Loss before provision for income taxes		(16,170)		(28,075)	 (87,869)		(139,782)	
Provision for income taxes		2,832		333	4,760		1,997	
Net loss attributable to Class A and Class B common stockholders	\$	(19,002)	\$	(28,408)	\$ (92,629)	\$	(141,779)	
Net loss per share attributable to Class A and Class B common stockholders, basic and diluted	\$	(0.09)	\$	(0.14)	\$ (0.43)	\$	(0.96)	
Weighted-average shares used in computing net loss per share attributable to Class A and Class B common stockholders, basic and diluted		221,700		207,565	 217,756		148,062	

#### (1) Includes stock-based compensation expense as follows:

	Three Months Ended January 31,				Year Ended January 31,			
		2021		2020	2021			2020
		(in thousands)				(in tho	usands)	
Subscription cost of revenue	\$	3,849	\$	2,062	\$	11,705	\$	5,226
Professional services cost of revenue		2,058		955		6,005		2,486
Sales and marketing		15,456		8,408		50,557		23,919
Research and development		14,574		5,050		40,274		15,403
General and administrative		11,777		7,888		41,134		32,906
Total stock-based compensation expense	\$	47,714	\$	24,363	\$	149,675	\$	79,940

# (2) Includes amortization of acquired intangible assets as follows:

	Three Months Ended January 31,				Year Ended January 31,			
	2021			2020		2021		2020
		(in tho	usands)			(in tho	usands)	
Subscription cost of revenue	\$	660	\$	61	\$	1,057	\$	323
Sales and marketing		209		31		362		123
Research and development		_		10		29		41
Total amortization of purchased intangibles	\$	869	\$	102	\$	1,448	\$	487

#### (3) Includes acquisition-related expenses as follows:

	Т	Three Months Ended January 31,				Year Ended January 31,				
		2021 2020		2021		2020				
		(in tho	usands)		(in thousands)					
General and administrative	\$	1,639	\$	-	\$	3,758	\$	—		
Total acquisition-related expenses	\$	1,639	\$	_	\$	3,758	\$	_		

(4) Includes amortization of debt issuance costs and discount as follows:

	TI	Three Months Ended January 31,			Year Ended January 31,			
		2021 2020		2021			2020	
		(in tho	usands)		(in thousands)			
Interest expense	\$	347	\$	—	\$	347	\$	—
Total amortization of debt issuance costs and discount	\$	347	\$	_	\$	347	\$	

# Condensed Consolidated Balance Sheets (in thousands)

(unaudited)

Property and equipment, net   167,014   136,078     Operating lease right-of-use assets   36,484   -     Deferred contract acquisition costs, noncurrent   117,906   71,235     Goodwill   88,566   7,722     Intangible assets, net   15,677   527     Other long-term assets   17,112   16,708     Total assets   \$ 2,732,533   \$ 1,404,906     Liabilities   S 12,065   \$ 1,345     Accounts payable   \$ 12,065   \$ 1,345     Accounts payable   \$ 1,171   30,355     Accound payoli and benefits   71,907   36,810     Operating lease liabilities, current   8,977   -     Deferred revenue   701,988   412,985     Other current liabilities   17,499   11,601     Total current liabilities, current   83,553   493,096     Operating lease liabilities, noncurrent   73,986   -     Deferred revenue, noncurrent   31,986   -     Other Lorent liabilities   1,600,059   652,299     Commitments and contingencies <td< th=""><th></th><th>January 31,</th><th>January 31,</th></td<>		January 31,	January 31,
Current assets:		2021	2020
Cash and cash equivalents   \$ 1,918,608   \$ 264,798     Marketable securities   -   667,266     Accounts receivable, net   233,919   164,987     Deferred contract acquisition costs, current   80,850   42,971     Prepaid expenses and other current assets   2,292,274   1,171,636     Strategic investments   2,500   1,000     Property and equipment, net   36,684   -     Deferred contract acquisition costs, noncurrent   117,906   71,235     Goodwill   383,566   7,722     Intangible assets, net   15,677   527     Other long-term assets   17,112   16,708     Total assets   \$ 2,732,533   \$ 1,404,906     Liabilities and Stocholder' Equity   -   30,355     Current liabilities:   -   17,907   36,810     Operating lease liabilities, current   8,977   -   -     Deferred revenue   70,907   36,810   -   -     Doperating lease liabilities, current   8,977   -   -   -     Deferred re	Assets		
Marketable securities647,266Accounts receivable, net239,199164,887Deferred contract acquisition costs, current80,85042,971Trotal current assets53,61751,614Total current assets2,292,2741,171,636Strategic investments2,5001,000Operating lease right-of-use assets36,484Deferred contract acquisition costs, noncurrent117,90671,235Goodwill83,5667,7221,71,12Intangible assets, net15,677527Other long-term assets1,71,1116,708Total assets\$2,732,533\$1,404,906Vaccounts payable\$1,2065\$1,345Account payable\$1,2065\$1,345Accrued payable\$1,2065\$1,345Operating lease liabilities, current71,99736,810Operating lease liabilities, noncurrent71,988412,985Other current liabilities73,097-Deferred revenue701,988412,985Other current liabilities, noncurrent209,907158,183Operating lease liabilities, noncurrent209,907158,183Operating lease liabilities, noncurrent11,218411,020Total labolities, noncurrent11,218411,020Other liabilities, noncurrent11,218411,020Other liabilities, noncurrent11,218411,020Other liabilities, noncurrent11,218411,020Other liabilities, noncurrent11,218411,020<	Current assets:		
Accounts receivable, net   239,199   164,987     Deferred contract acquisition costs, current   80,850   42,971     Prepaid expenses and other current assets   2,292,274   1,171,656     Strategic investments   2,292,274   1,070,676     Operating lease right-of-use assets   36,484   -     Deferred contract acquisition costs, noncurrent   117,906   71,235     Goodwill   83,566   7,722     Intangible assets, net   15,677   527     Other long-term assets   17,112   16,708     Total assets   \$ 7,722,533   \$ 1,404,906     Liabilities and Stochholders' Eauity   Urrent liabilities   \$ 1,404,906     Current liabilities   5 1,2055   \$ 1,345     Accrued expenses   51,117   30,355     Accrued paynoll and benefits   71,907   36,810     Operating lease liabilities, current   8,977   -     Deferred revenue   701,988   412,985     Other current liabilities   13,009   -     Deferred revenue   738,029   -     Op	Cash and cash equivalents	\$ 1,918,608	\$ 264,798
Deferred contract acquisition costs, current   80,850   42,971     Prepaid expenses and other current assets   51,614   51,614     Total current assets   2,992,274   1,171,636     Strategic investments   2,500   1,000     Property and equipment, net   167,014   136,078     Operating lease right-of use assets   36,484   -     Deferred contract acquisition costs, noncurrent   117,900   77,223     Goodwill   83,566   7,722     Intangible assets, net   17,112   16,708     Total assets   5   2,732,533   \$   1,404,906     Liabilities and Stockholders' Equity   17,112   16,708   1,345     Accounds payable   \$   12,065   \$   1,345     Accured paynell and benefits   71,907   36,810   -     Operating lease liabilities, current   8,977   -   -     Deferred revenue   701,988   412,985   0ther current liabilities, current   8,977   -     Deferred revenue, noncurrent   2,99,907   11,601   -	Marketable securities	_	647,266
Prepaid expenses and other current assets   53,617   51,614     Total current assets   2,292,274   1,171,636     Strategic investments   2,500   1,000     Property and equipment, net   167,014   136,078     Operating lease right-of-use assets   36,484   -     Deferred contract acquisition costs, noncurrent   117,906   77,223     Operating lease right-of-use assets   36,484   -     Deferred contract acquisition costs, noncurrent   115,677   527     Other long-term assets   217,112   16,708     Total assets   2,71,112   16,708     Current liabilities:   2,71,112   1,340,906     Current liabilities:   51,117   30,355     Accrued expenses   51,117   30,355     Accrued expenses   51,117   30,355     Other current liabilities, current   88,573   -     Deferred revenue   70,1988   412,985     Other current liabilities, noncurrent   71,497   36,610     Operating lease liabilities, noncurrent   71,907   36,810	Accounts receivable, net	239,199	164,987
Total current assets   2,292,274   1,171,636     Strategic investments   2,500   1,000     Property and equipment, net   167,014   136,078     Operating lease right-of-use assets   36,484   -     Deferred contract acquisition costs, noncurrent   117,906   71,235     GoodWill   83,565   7,722     Intangible assets, net   17,112   16,708     Total assets   5   2,732,533   \$   1,404,906     Liabilities and Stockholders' Equity   -   -   -     Current liabilities:   -   7,122   16,708   -     Accounts payable   \$   1,2,065   \$   1,345     Accrued expenses   51,117   30,355   -   -     Accrued paynol and benefits   71,907   36,810   -   -     Operating lease liabilities, current   8,977   -   -   -     Deferred revenue   701,988   412,985   -   -   -     Other unge liabilities, onocurrent   209,907   158,183	Deferred contract acquisition costs, current	80,850	42,971
Strategic investments   2,500   1,000     Property and equipment, net   167,014   135,078     Operating lease right-of-use assets   36,484      Deferred contract acquisition costs, noncurrent   111,7906   7,12,35     Goodwill   83,566   7,722     Intangible assets, net   15,677   527     Other long-term assets   17,112   16,708     Total assets   \$ 2,732,533   \$ 1,404,906     Vabilities and Stockholders' Equity	Prepaid expenses and other current assets	53,617	51,614
Property and equipment, net   167,014   136,078     Operating lease right-of-use assets   36,484   —     Deferred contract acquisition costs, noncurrent   117,906   71,235     Goodwill   83,566   7,722     Intangible assets, net   15,677   527     Other long-term assets   17,112   16,708     Total assets   \$ 2,732,533   \$ 1,404,906     Liabilities   S 12,065   \$ 1,345     Accounts payable   \$ 12,065   \$ 1,345     Accounts payable   \$ 112,065   \$ 1,345     Accounts payable   71,907   36,810     Operating lease liabilities, current   8,977   —     Deferred revenue   701,988   412,985     Other current liabilities   17,499   11,601     Total current liabilities, current   83,553   493,096     Ong-term debt   738,029   —     Deferred revenue, noncurrent   31,986   —     Other Lorent liabilities, noncurrent   31,986   —     Other liabilities, noncurrent   1,1602   1662,	Total current assets	2,292,274	1,171,636
Operating lease right-of-use assets   36,484   -     Deferred contract acquisition costs, noncurrent   117,906   71,235     Goodwill   83,566   7,722     Intangible assets, net   15,677   527     Other long-term assets   17,112   16,708     Total assets   \$ 2,732,533   \$ 1,404,906     Liabilities and Stockholders' Equity   5   1,345     Current liabilities:   -   -     Accounts payable   \$ 12,065   \$ 1,345     Accrued expenses   51,117   30,355     Accrued payroll and benefits   71,907   36,810     Operating lease liabilities, current   8877   -     Deferred revenue   701,988   412,985     Other current liabilities   17,499   11,601     Total current liabilities   863,553   493,096     Long-term debt   738,029   -     Deferred revenue, noncurrent   209,907   158,183     Operating lease liabilities, noncurrent   1,7,184   11,020     Total liabilities, noncurrent   1,860,659	Strategic investments	2,500	1,000
Deferred contract acquisition costs, noncurrent   117,906   71,235     Goodwill   83,566   7,722     Intangible assets, net   15,677   527     Other long-term assets   17,112   16,708     Total assets   \$ 2,732,533   \$ 1,404,906     Liabilities and Stockholders' Equity   \$ 2,732,533   \$ 1,404,906     Current liabilities:   \$ 12,065   \$ 1,315     Acccoude payable   \$ 5,1,117   30,355     Acccued expenses   \$ 51,117   30,355     Accurued payroll and benefits   71,907   36,810     Operating lease liabilities, current   8,977   -     Deferred revenue   701,988   412,985     Other current liabilities   87,553   493,096     Long-term debt   738,029   -     Deferred revenue, noncurrent   209,907   158,183     Operating lease liabilities, noncurrent   31,986   -     Other Liabilities, noncurrent   11,162   100     Operating lease liabilities, noncurrent   1,1784   11,020     Total liabilities, noncurre	Property and equipment, net	167,014	136,078
Goodwill   83,566   7,722     Intangible assets, net   15,677   527     Other long-term assets   17,112   16,708     Total assets   \$ 2,732,533   \$ 1,404,906     Liabilities and Stockholders' Equity   Verrent liabilities:   5   1,345     Accounts payable   \$ 12,065   \$ 1,345   5   1,404,906     Operating lease liabilities;   71,907   36,810   71,907   36,810     Operating lease liabilities, current   8,977   -   -     Deferred revenue   701,988   412,985   0ther current liabilities   412,985     Other current liabilities   17,499   11,601   738,029   -     Total current liabilities, noncurrent   209,907   158,183   099,907   158,183     Operating lease liabilities, noncurrent   31,986   -   -     Other liabilities, noncurrent   31,986   -   -     Other liabilities, noncurrent   31,986   -   -     Other liabilities, noncurrent   31,986   -   -	Operating lease right-of-use assets	36,484	_
Intangible assets, net   15,677   527     Other long-term assets   17,112   16,708     Total assets   \$ 2,732,533   \$ 1,404,906     Liabilities and Stockholders' Equity       Current liabilities:    5 12,065   \$ 1,345     Accorued payroll and benefits   51,117   30,355     Accrued payroll and benefits   701,988   412,985     Other current liabilities, current   8,977   -     Deferred revenue   701,988   412,985     Other current liabilities   17,499   11,601     Total current liabilities   38,029   -     Deferred revenue   209,907   158,183     Operating lease liabilities, noncurrent   31,986   -     Other liabilities, noncurrent   31,986   -     Other liabilities, noncurrent   11,714   11,020     Total liabilities   1,860,659   662,299     Commitments and contingencies   -   -     Stockholders' Equity   11020   -     Additional paid-in capital   1,598,259 <td>Deferred contract acquisition costs, noncurrent</td> <td>117,906</td> <td>71,235</td>	Deferred contract acquisition costs, noncurrent	117,906	71,235
Other long-term assets   17,112   16,708     Total assets   \$ 2,732,533   \$ 1,404,906     Liabilities and Stockholders' Equity   *   *     Current liabilities:   *   12,065   \$ 1,345     Accounts payable   \$ 12,065   \$ 1,345   *     Accounts payable   \$ 11,07   36,810     Operating lease liabilities, current   8,977   -     Deferred revenue   701,988   412,985     Other current liabilities   863,553   493,096     Long-term debt   738,029   -     Deferred revenue, noncurrent   209,907   158,183     Operating lease liabilities, noncurrent   31,986   -     Deferred revenue, noncurrent   11,020   -     Total liabilities, noncurrent   11,020   -     Commitments and contingencies   -   -     Stockholders' Equity   1,368   -     Common stock, Class A and Class B   112   106     Additional paid-in capital   1,598,259   1,378,479     Accumulated other comprehensive income </td <td>Goodwill</td> <td>83,566</td> <td>7,722</td>	Goodwill	83,566	7,722
Total assets   \$ 2,732,533   \$ 1,404,906     Liabilities and Stockholders' Equity	Intangible assets, net	15,677	527
Liabilities and Stockholders' Equity   V     Current liabilities:      Accounts payable   \$ 12,065   \$ 1,345     Accrued expenses   51,117   30,355     Accrued payroll and benefits   71,907   36,810     Operating lease liabilities, current   8,977   —     Deferred revenue   701,988   412,985     Other current liabilities   17,499   11,601     Total current liabilities   863,553   493,096     Long-term debt   738,029   —     Deferred revenue, noncurrent   209,907   158,183     Operating lease liabilities, noncurrent   31,986   —     Other liabilities, noncurrent   1,80,659   662,299     Commitents and contingencies   112   106     Additional paid-in capital   1,580,659   1,378,479     Accumulated deficit   (730,116)   (637,487)     Accumulated deficit   (730,116)   637,4879     Accumulated deficit   (730,116)   637,4879     Accumulated deficit   (730,116)   637,4879	Other long-term assets	17,112	16,708
Current liabilities:   \$ 12,065   \$ 1,345     Accounts payable   \$ 12,065   \$ 1,345     Accrued expenses   \$1,117   30,355     Accrued payroll and benefits   71,907   36,810     Operating lease liabilities, current   8,977   -     Deferred revenue   701,988   412,985     Other current liabilities   17,499   11,601     Total current liabilities   863,553   93,096     Long-term debt   738,029   -     Deferred revenue, noncurrent   209,907   158,183     Operating lease liabilities, noncurrent   31,986   -     Other liabilities, noncurrent   31,986   -     Other liabilities, noncurrent   11,020   -     Total liabilities, noncurrent   11,800,659   662,299     Commitments and contingencies   -   -     Stockholders' Equity   112   106     Additional paid-in capital   1,598,259   1,378,479     Accumulated deficit   (730,116)   (637,487)     Accumulated deficit   (730,116) <t< td=""><td>Total assets</td><td>\$ 2,732,533</td><td>\$ 1,404,906</td></t<>	Total assets	\$ 2,732,533	\$ 1,404,906
Current liabilities:   \$ 12,065   \$ 1,345     Accounts payable   \$ 12,065   \$ 1,345     Accrued expenses   \$1,117   30,355     Accrued payroll and benefits   71,907   36,810     Operating lease liabilities, current   8,977   -     Deferred revenue   701,988   412,985     Other current liabilities   17,499   11,601     Total current liabilities   863,553   93,096     Long-term debt   738,029   -     Deferred revenue, noncurrent   209,907   158,183     Operating lease liabilities, noncurrent   31,986   -     Other liabilities, noncurrent   31,986   -     Other liabilities, noncurrent   11,020   -     Total liabilities, noncurrent   11,800,659   662,299     Commitments and contingencies   -   -     Stockholders' Equity   112   106     Additional paid-in capital   1,598,259   1,378,479     Accumulated deficit   (730,116)   (637,487)     Accumulated deficit   (730,116) <t< td=""><td>Liabilities and Stockholders' Equity</td><td></td><td></td></t<>	Liabilities and Stockholders' Equity		
Accrued expenses 51,117 30,355   Accrued payroll and benefits 71,907 36,810   Operating lease liabilities, current 8,977 -   Deferred revenue 701,988 412,985   Other current liabilities 17,499 11,601   Total current liabilities 883,553 493,096   Long-term debt 738,029 -   Deferred revenue, noncurrent 738,029 -   Deferred revenue, noncurrent 209,907 158,183   Operating lease liabilities, noncurrent 31,986 -   Other liabilities, noncurrent 17,184 11,020   Total liabilities, noncurrent 17,184 11,020   Total liabilities, noncurrent 1,860,659 662,299   Commitments and contingencies 55 50   Stockholders' Equity 112 106   Additional paid-in capital 1,598,259 1,378,479   Accumulated deficit (730,116) (637,487)   Accumulated other comprehensive income 2,319 1,009   Total CrowdStrike Holdings, Inc. stockholders' equity 870,574 742,107 <t< td=""><td></td><td></td><td></td></t<>			
Accrued payroll and benefits 71,907 36,810   Operating lease liabilities, current 8,977 -   Deferred revenue 701,988 412,985   Other current liabilities 17,499 11,601   Total current liabilities 863,553 493,096   Long-term debt 738,029 -   Deferred revenue, noncurrent 209,907 158,183   Operating lease liabilities, noncurrent 31,986 -   Other liabilities, noncurrent 17,184 11,020   Total liabilities 1,860,659 662,299   Commitments and contingencies 1,588,259 1,378,479   Stockholders' Equity 209 1 106   Additional paid-in capital 1,598,259 1,378,479   Accumulated deficit (730,116) (637,487)   Accumulated other comprehensive income 2,319 1,009   Total CrowdStrike Holdings, Inc. stockholders' equity 870,574 742,107   Non-controlling interest 1,300 500   Total stockholders' equity 871,874 742,607	Accounts payable	\$ 12,065	\$ 1,345
Operating lease liabilities, current   8,977   -     Deferred revenue   701,988   412,985     Other current liabilities   17,499   11,601     Total current liabilities   863,553   493,096     Long-term debt   738,029   -     Deferred revenue, noncurrent   209,907   158,183     Operating lease liabilities, noncurrent   31,986   -     Other liabilities, noncurrent   17,184   11,020     Other liabilities, noncurrent   1,860,659   662,299     Commitments and contingencies   112   106     Additional paid-in capital   1,598,259   1,378,479     Accumulated deficit   (730,116)   (637,487)     Accumulated other comprehensive income   2,319   1,009     Total CrowdStrike Holdings, Inc. stockholders' equity   870,574   742,107     Non-controlling interest   1,300   500     Total stockholders' equity   871,874   742,607	Accrued expenses	51,117	30,355
Deferred revenue   701,988   412,985     Other current liabilities   17,499   11,601     Total current liabilities   863,553   493,096     Long-term debt   738,029   -     Deferred revenue, noncurrent   209,907   158,183     Operating lease liabilities, noncurrent   31,986   -     Other liabilities, noncurrent   17,184   11,020     Total liabilities   1,860,659   662,299     Commitments and contingencies   112   106     Additional paid-in capital   1,598,259   1,378,479     Accumulated deficit   (730,116)   (637,487)     Accumulated other comprehensive income   2,319   1,009     Total CrowdStrike Holdings, Inc. stockholders' equity   870,574   742,107     Non-controlling interest   1,300   500     Total stockholders' equity   871,874   742,607	Accrued payroll and benefits	71,907	36,810
Other current liabilities   17,499   11,601     Total current liabilities   863,553   493,096     Long-term debt   738,029   -     Deferred revenue, noncurrent   209,907   158,183     Operating lease liabilities, noncurrent   31,986   -     Other liabilities, noncurrent   11,7184   11,020     Total liabilities, noncurrent   1,860,659   662,299     Commitments and contingencies   1   1     Stockholders' Equity   1   1     Common stock, Class A and Class B   112   106     Additional paid-in capital   1,598,259   1,378,479     Accumulated deficit   (730,116)   (637,487)     Accumulated other comprehensive income   2,319   1,009     Total CrowdStrike Holdings, Inc. stockholders' equity   870,574   742,107     Non-controlling interest   1,300   500     Total stockholders' equity   871,874   742,607	Operating lease liabilities, current	8,977	_
Total current liabilities   863,553   493,096     Long-term debt   738,029      Deferred revenue, noncurrent   209,907   158,183     Operating lease liabilities, noncurrent   31,986   -     Other liabilities, noncurrent   17,184   11,020     Total liabilities   1,860,659   662,299     Commitments and contingencies   112   106     Additional paid-in capital   1,598,259   1,378,479     Accumulated deficit   (730,116)   (637,487)     Accumulated other comprehensive income   2,319   1,009     Total CrowdStrike Holdings, Inc. stockholders' equity   870,574   742,107     Non-controlling interest   1,300   500     Total stockholders' equity   871,874   742,607	Deferred revenue	701,988	412,985
Long-term debt   738,029   –     Deferred revenue, noncurrent   209,907   158,183     Operating lease liabilities, noncurrent   31,986   –     Other liabilities, noncurrent   17,184   11,020     Total liabilities   1,860,659   662,299     Commitments and contingencies   1,860,659   662,299     Common stock, Class A and Class B   112   106     Additional paid-in capital   1,598,259   1,378,479     Accumulated deficit   (730,116)   (637,487)     Accumulated other comprehensive income   2,319   1,009     Total CrowdStrike Holdings, Inc. stockholders' equity   870,574   742,107     Non-controlling interest   1,300   500     Total stockholders' equity   871,874   742,607	Other current liabilities	17,499	11,601
Deferred revenue, noncurrent209,907158,183Operating lease liabilities, noncurrent31,986-Other liabilities, noncurrent17,18411,020Total liabilities1,860,659662,299Commitments and contingenciesStockholders' EquityCommon stock, Class A and Class B112106Additional paid-in capital1,598,2591,378,479Accumulated deficit(730,116)(637,487)Accumulated other comprehensive income2,3191,009Total CrowdStrike Holdings, Inc. stockholders' equity870,574742,107Non-controlling interest1,300500Total stockholders' equity871,874742,607	Total current liabilities	863,553	493,096
Deferred revenue, noncurrent209,907158,183Operating lease liabilities, noncurrent31,986-Other liabilities, noncurrent17,18411,020Total liabilities1,860,659662,299Commitments and contingenciesStockholders' EquityCommon stock, Class A and Class B112106Additional paid-in capital1,598,2591,378,479Accumulated deficit(730,116)(637,487)Accumulated other comprehensive income2,3191,009Total CrowdStrike Holdings, Inc. stockholders' equity870,574742,107Non-controlling interest1,300500Total stockholders' equity871,874742,607	Long-term debt	738,029	_
Other liabilities, noncurrent17,18411,020Total liabilities1,860,659662,299Commitments and contingenciesStockholders' EquityCommon stock, Class A and Class B112106Additional paid-in capital1,598,2591,378,479Accumulated deficit(730,116)(637,487)Accumulated other comprehensive income2,3191,009Total CrowdStrike Holdings, Inc. stockholders' equity870,574742,107Non-controlling interest1,300500Total stockholders' equity871,874742,607		209,907	158,183
Total liabilities1,860,659662,299Commitments and contingenciesStockholders' EquityCommon stock, Class A and Class BAdditional paid-in capital1,598,2591,378,479Accumulated deficit(730,116)(637,487)Accumulated other comprehensive income2,3191,009Total CrowdStrike Holdings, Inc. stockholders' equity870,574742,107Non-controlling interest1,300500Total stockholders' equity871,874742,607	Operating lease liabilities, noncurrent	31,986	_
Commitments and contingenciesStockholders' EquityCommon stock, Class A and Class B112Additional paid-in capital1,598,259Accumulated deficit(730,116)Accumulated other comprehensive income2,319Total CrowdStrike Holdings, Inc. stockholders' equity870,574Non-controlling interest1,300Total stockholders' equity871,874	Other liabilities, noncurrent	17,184	11,020
Stockholders' EquityCommon stock, Class A and Class B112106Additional paid-in capital1,598,2591,378,479Accumulated deficit(730,116)(637,487)Accumulated other comprehensive income2,3191,009Total CrowdStrike Holdings, Inc. stockholders' equity870,574742,107Non-controlling interest1,300500Total stockholders' equity871,874742,607	Total liabilities	1,860,659	662,299
Common stock, Class A and Class B112106Additional paid-in capital1,598,2591,378,479Accumulated deficit(730,116)(637,487)Accumulated other comprehensive income2,3191,009Total CrowdStrike Holdings, Inc. stockholders' equity870,574742,107Non-controlling interest1,300500Total stockholders' equity871,874742,607	Commitments and contingencies		
Additional paid-in capital1,598,2591,378,479Accumulated deficit(730,116)(637,487)Accumulated other comprehensive income2,3191,009Total CrowdStrike Holdings, Inc. stockholders' equity870,574742,107Non-controlling interest1,300500Total stockholders' equity871,874742,607	Stockholders' Equity		
Accumulated deficit(730,116)(637,487)Accumulated other comprehensive income2,3191,009Total CrowdStrike Holdings, Inc. stockholders' equity870,574742,107Non-controlling interest1,300500Total stockholders' equity871,874742,607	Common stock, Class A and Class B	112	106
Accumulated other comprehensive income2,3191,009Total CrowdStrike Holdings, Inc. stockholders' equity870,574742,107Non-controlling interest1,300500Total stockholders' equity871,874742,607	Additional paid-in capital	1,598,259	1,378,479
Total CrowdStrike Holdings, Inc. stockholders' equity870,574742,107Non-controlling interest1,300500Total stockholders' equity871,874742,607	Accumulated deficit	(730,116)	(637,487)
Non-controlling interest1,300500Total stockholders' equity871,874742,607	Accumulated other comprehensive income	2,319	1,009
Non-controlling interest1,300500Total stockholders' equity871,874742,607	Total CrowdStrike Holdings, Inc. stockholders' equity	870,574	742,107
Total stockholders' equity871,874742,607			
			742,607
	Total liabilities and stockholders' equity		\$ 1,404,906

# **Condensed Consolidated Statements of Cash Flows**

(in thousands) (unaudited)

	Year End	Year Ended January 3			
	2021		2020		
Operating activities					
Net loss	\$ (92,629	) \$	(141,779		
Adjustments to reconcile net loss to net cash provided by (used in) operating activities:					
Depreciation and amortization	38,695		23,026		
Loss on disposal of fixed assets	15		_		
Amortization of intangible assets	1,448		487		
Amortization of deferred contract acquisition costs	66,425		35,459		
Non-cash operating lease cost	7,786		_		
Change in fair value of redeemable convertible preferred stock warrant liability			6,022		
Provision for bad debts	(544	)	556		
Stock-based compensation expense	149,675		79,940		
Gain on sale of debt securities, net	(1,347		_		
Accretion (amortization) of marketable securities purchased at a discount	578		(1,247		
Non-cash interest expense	853		435		
Other non-cash charges			(427		
Changes in operating assets and liabilities					
Accounts receivable	(72,478		(73,067		
Deferred contract acquisition costs	(150,975		(86,594		
Prepaid expenses and other assets	1,203		(43,467		
Accounts payable	11,325		(6,570		
Accrued expenses and other current liabilities	23,838		9,173		
Accrued payroll and benefits	33,212		17,526		
Operating lease liabilities	(8,105				
Deferred revenue	338,803		280,768		
Other liabilities	8,788		(298		
Net cash provided by operating activities	356,566		99,943		
Investing activities	(52,700		(00.100)		
Purchases of property and equipment	(52,799 (10,864		(80,198) (7,289)		
Capitalized internal-use software					
Purchase of strategic investments	(1,500		(1,000		
Business acquisition, net of cash acquired	(85,517		_		
Purchase of intangible assets Purchases of marketable securities	(180		(779,701		
Proceeds from sales of marketable securities	(84,904 639,586		9,581		
Maturities of marketable securities	91,605		228,976		
Net cash provided by (used in) investing activities	495,427		(629,631		
Financing activities	455,427		(025,051		
Proceeds from the issuance of common stock upon initial public offering, net of underwriting discounts	_		665,092		
Issuance costs related to revolving line of credit	(3,328				
Proceeds from issuance of Senior Notes, net of debt financing costs	739,569		_		
Payments of deferred offering costs			(5,872		
Proceeds from issuance of common stock upon exercise of stock options	28,831		21,512		
Proceeds from the issuance of common stock upon exercise of stock options			10,264		
Proceeds from issuance of common stock under the employee stock purchase plan	34,263		12,365		
Settlement related to stockholder short-swing trade profit			2,283		
Capital contributions from non-controlling interest holders	800		500		
Net cash provided by financing activities	800,135	-	706,144		
Effect of foreign exchange rates on cash and cash equivalents	1,682		(66		
Net increase in cash and cash equivalents	1,653,810	<u>.                                    </u>	176,390		
Cash and cash equivalents, beginning of period	264,798		88,408		
Cash and cash equivalents, end of period	\$ 1,918,608	\$	264,798		

# Non-GAAP Financial Measures with Reconciliation to GAAP

(in thousands, except percentages)

(unaudited)

	Th	Three Months Ended January 31,				Year Ended January 31,				
		2021		2020		2021		2020		
GAAP subscription revenue	\$	244,662	\$	138,537	\$	804,670	\$	436,323		
GAAP subscription gross profit	\$	190,314	\$	103,921	\$	619,458	\$	323,849		
Add: Stock-based compensation expense		3,849		2,062		11,705		5,226		
Add: Amortization of acquired intangible assets		660		61		1,057		323		
Non-GAAP subscription gross profit	\$	194,823	\$	106,044	\$	632,220	\$	329,398		
						_		-		
GAAP subscription gross margin		78 %		75 %		77 %		74 %		
Non-GAAP subscription gross margin		80 %		77 %		79 %		75 %		

	Three Months Ended January 31,				Year Ended January 31,				
		2021	-	2020		2021	-	2020	
GAAP total revenue	\$	264,929	\$	152,109	\$	874,438	\$	481,413	
GAAP loss from operations	\$	(15,803)	\$	(31,133)	\$	(92,529)	\$	(146,065)	
Add: Stock-based compensation expense		47,714		24,363		149,675		79,940	
Add: Amortization of acquired intangible assets		869		102		1,448		487	
Add: Acquisition-related expenses		1,639		_		3,758		_	
Non-GAAP income (loss) from operations	\$	34,419	\$	(6,668)	\$	62,352	\$	(65,638)	
GAAP operating margin		(6)%		(20)%		(11)%		(30)%	
Non-GAAP operating margin		13 %		(4)%		7 %		(14)%	

# Non-GAAP Financial Measures with Reconciliation to GAAP (Continued)

(in thousands, except percentages and per share amounts)

(unaudited)

	Thr	ee Months E	nded	January 31,	Year Ended January 3			ary 31,
		2021		2020		2021	-	2020
GAAP net loss	\$	(19,002)	\$	(28,408)	\$	(92,629)	\$	(141,779)
Add: Stock-based compensation expense	\$	47,714	\$	24,363	\$	149,675	\$	79,940
Add: Amortization of acquired intangible assets		869		102		1,448		487
Add: Acquisition-related expenses		1,639		—		3,758		_
Add: Amortization of debt issuance costs and discount		347		_		347		_
Add: Provision for income taxes <sup>(1)</sup>		—		_		_		_
Less: Gain on settlement of lawsuit		_		_		_		(1,250)
	<u> </u>					<u>_</u>		
Non-GAAP net income (loss)	\$	31,567	\$	(3,943)	\$	62,599	\$	(62,602)
	_							
Weighted-average shares used in computing GAAP net loss per share attributable to Class A and Class B common stockholders, basic and diluted		221,700		207,565		217,756		148,062
Weighted-average shares used in computing Non-GAAP net income (loss) per share attributable to Class A and Class B common stockholders, basic		221,700		207,565		217,756		148,062
Weighted-average shares used in computing Non-GAAP net income (loss) per share attributable to Class A and Class B common stockholders, diluted		236,683		207,565		234,356		148,062
GAAP net loss per share attributable to common stockholders, basic and diluted	\$	(0.09)	\$	(0.14)	\$	(0.43)	\$	(0.96)
Non-GAAP net income (loss) per share attributable to common stockholders, basic	\$	0.14	\$	(0.02)	\$	0.29	\$	(0.42)
Non-GAAP net income (loss) per share attributable to common stockholders, diluted	\$	0.13	\$	(0.02)	\$	0.27	\$	(0.42)

	Three Months Ended January 31,				Year Ended January 31,			
	2021		2020		2021			2020
GAAP total revenue	\$	264,929	\$	152,109	\$	874,438	\$	481,413
GAAP net cash provided by operating activities	\$	114,463	\$	66,107	\$	356,566	\$	99,943
Less: Purchases of property and equipment		(12,554)		(13,350)		(52 <i>,</i> 799)		(80,198)
Less: Capitalized internal-use software		(4,519)		(2,081)		(10,864)		(7,289)
Free cash flow	\$	97,390	\$	50,676	\$	292,903	\$	12,456
		_		_		_		
GAAP net cash provided by (used in) investing activities	\$	(17,301)	\$	(572,115)	\$	495,427	\$	(629,631)
GAAP net cash provided by (used in) financing activities	\$	760,529	\$	27,310	\$	800,135	\$	706,144
GAAP net cash provided by operating activities as a percentage of revenue		43 %		43 %		41 %		21 %
Less: Purchases of property and equipment as a percentage of revenue		(5)%		(9)%		(6)%		(17)%
Less: Capitalized internal-use software as a percentage of revenue		(2)%		(1)%		(1)%		(2)%
Free cash flow margin		37 %		33 %		33 %		3 %

(1) We use our GAAP provision for income taxes for the purpose of determining our non-GAAP income tax expense. The income tax benefit related to stock-based compensation, amortization of intangibles, acquisition related expenses and gain on settlement of lawsuit included in the GAAP provision for income taxes was not material for all periods presented.

# Statements of Operations: GAAP to Non-GAAP Reconciliations

(in thousands) (unaudited)

	Thr	Three Months Ended January 31,			Year Ended January 31,				
		2021		2020		2021		2020	
GAAP cost of revenue	\$	66,732	\$	43,417	\$	229,545	\$	141,627	
Less:									
Stock based compensation expense		5,907		3,017		17,710		7,712	
Amortization of acquired intangible assets		660		61		1,057		323	
Non-GAAP cost of revenue	\$	60,165	\$	40,339	\$	210,778	\$	133,592	
GAAP subscription gross profit	\$	190,314	\$	103,921	\$	619,458	\$	323,849	
Add:									
Stock based compensation expense		3,849		2,062		11,705		5,226	
Amortization of acquired intangible assets		660		61		1,057		323	
Non-GAAP subscription gross profit	\$	194,823	\$	106,044	\$	632,220	\$	329,398	
GAAP professional services gross profit Add:	\$	7,883	\$	4,771	\$	25,435	\$	15,937	
Stock based compensation expense		2,058		955		6,005		2,486	
Non-GAAP professional services gross profit	\$	9,941	\$	5,726	\$	31,440	\$	18,423	
GAAP sales and marketing operating expenses	\$	112,449	\$	75,803	\$	401,316	\$	266,595	
Less:									
Stock based compensation expense		15,456		8,408		50,557		23,919	
Amortization of acquired intangible assets		209		31		362		123	
Non-GAAP sales and marketing operating expenses	\$	96,784	\$	67,364	\$	350,397	\$	242,553	
GAAP research and development operating expenses Less:	\$	66,070	\$	38,691	\$	214,670	\$	130,188	
Stock based compensation expense		14,574		5,050		40,274		15,403	
Amortization of acquired intangible assets		_		10		29		41	
Non-GAAP research and development operating expenses	\$	51,496	\$	33,631	\$	174,367	\$	114,744	
GAAP general and administrative operating expenses Less:	\$	35,481	\$	25,331	\$	121,436	\$	89,068	
Stock based compensation expense		11,777		7,888		41,134		32,906	
Acquisition-related expenses		1,639		_		3,758		, 	
Non-GAAP general and administrative operating expenses	\$	22,065	\$	17,443	\$	76,544	\$	56,162	
GAAP loss from operations	\$	(15,803)	\$	(31,133)	\$	(92,529)	\$	(146,065)	
Add:									
Stock based compensation expense		47,714		24,363		149,675		79,940	
Amortization of acquired intangible assets		869		102		1,448		487	
Acquisition-related expenses		1,639		_		3,758		_	
Non-GAAP income (loss) from operations	\$	34,419	\$	(6,668)	\$	62,352	\$	(65,638)	

## Statements of Operations: GAAP to Non-GAAP Reconciliations (continued)

(in thousands, except per share amounts)

(unaudited)

	Three Months Ended January 31,				Year Ended January 31,			
		2021		2020		2021		2020
GAAP net loss	\$	(19,002)	\$	(28,408)	\$	(92,629)	\$	(141,779)
Add:								
Stock based compensation expense		47,714		24,363		149,675		79,940
Amortization of acquired intangible assets		869		102		1,448		487
Acquisition-related expenses		1,639		_		3,758		_
Amortization of debt issuance costs and discount		347		_		347		_
Provision for income taxes <sup>(1)</sup>		_		_		_		-
Less:								
Gain on settlement of lawsuit		_		_		_		(1,250)
Non-GAAP net income (loss)	\$	31,567	\$	(3,943)	\$	62,599	\$	(62,602)
Weighted-average shares used in computing basic net income (loss) per share (GAAP and Non-GAAP)		221,700		207,565		217,756		148,062
GAAP basic net loss per share	\$	(0.09)	\$	(0.14)	\$	(0.43)	\$	(0.96)
Non-GAAP basic net income (loss) per share	\$	0.14	\$	(0.02)	\$	0.29	\$	(0.42)
GAAP diluted loss per common share	\$	(0.09)	\$	(0.14)	\$	(0.43)	\$	(0.96)
Stock-based compensation		0.20		0.12		0.64		0.54
Amortization of acquired intangible assets		-		_		0.01		-
Acquisition-related expenses		0.01		_		0.02		-
Amortization of debt issuance costs and discount		_		—		—		_
Gain on settlement of lawsuit		_		_		_		(0.01)
Provision for income taxes <sup>(1)</sup>		_		_		_		_
Adjustment to fully diluted earnings per share <sup>(2)</sup>		0.01		_		0.03		0.01
Non-GAAP diluted income (loss) per common share	\$	0.13	\$	(0.02)	\$	0.27	\$	(0.42)
Weighted-average shares used in diluted net income (loss) per share calculation:								
GAAP		221,700		207,565		217,756		148,062
Non-GAAP		236,683		207,565		234,356		148,062

(1) We use our GAAP provision for income taxes for the purpose of determining our non-GAAP income tax expense. The income tax benefit related to stock-based compensation, amortization of intangibles, acquisition related expenses and gain on settlement of lawsuit included in the GAAP provision for income taxes was not material for all periods presented.

<sup>(2)</sup> For periods in which we had diluted non-GAAP net income per share, the sum of the impact of individual reconciling items may not total to diluted Non-GAAP net income per share because the basic share counts used to calculate GAAP net loss per share differ from the diluted share counts used to calculate non-GAAP net income per share and because of rounding differences. The GAAP net loss per share calculation uses a lower share count as it excludes dilutive shares which are included in calculating the non-GAAP net income per share.

# **Explanation of Non-GAAP Financial Measures**

In addition to our results determined in accordance with U.S. generally accepted accounting principles ("GAAP"), we believe the following non-GAAP measures are useful in evaluating our operating performance. We use the following non-GAAP financial information to evaluate our ongoing operations and for internal planning and forecasting purposes. We believe that non-GAAP financial information, when taken collectively, may be helpful to investors because it provides consistency and comparability with past financial performance. However, non-GAAP financial information is presented for supplemental informational purposes only, has limitations as an analytical tool, and should not be considered in isolation or as a substitute for financial information presented in accordance with GAAP.

Other companies, including companies in our industry, may calculate similarly titled non-GAAP measures differently or may use other measures to evaluate their performance, all of which could reduce the usefulness of our non-GAAP financial measures as tools for comparison. In addition, the utility of free cash flow as a measure of our financial performance and liquidity is limited as it does not represent the total increase or decrease in our cash balance for a given period.

Investors are encouraged to review the related GAAP financial measures and the reconciliation of these non-GAAP financial measures to their most directly comparable GAAP financial measures and not rely on any single financial measure to evaluate our business.

# Non-GAAP Subscription Gross Profit and Non-GAAP Subscription Gross Margin

We define non-GAAP subscription gross profit and non-GAAP subscription gross margin as GAAP subscription gross profit and GAAP subscription gross margin, respectively, excluding stock-based compensation expense and amortization of acquired intangible assets. We believe non-GAAP subscription gross profit and non-GAAP subscription gross margin provide our management and investors consistency and comparability with our past financial performance and facilitate period-to-period comparisons of operations, as these measures eliminate the effects of certain variables unrelated to our overall operating performance.

# Non-GAAP Income (Loss) from Operations

We define non-GAAP income (loss) from operations as GAAP income (loss) from operations excluding stock-based compensation expense, amortization of acquired intangible assets, and acquisition-related expenses. We believe non-GAAP income (loss) from operations provides our management and investors consistency and comparability with our past financial performance and facilitates period-to-period comparisons of operations, as this metric generally eliminates the effects of certain variables unrelated to our overall operating performance.

# Non-GAAP Net Income (Loss)

We define non-GAAP net income (loss) as GAAP income (loss) excluding stock-based compensation expense, amortization of acquired intangible assets, acquisition-related expenses, amortization of debt issuance costs and discount, and gain or loss on the settlement of lawsuits. We believe non-GAAP income (loss) provides our management and investors consistency and comparability with our past financial performance and facilitates period-to-period comparisons, as this metric generally eliminates the effects of certain variables unrelated to our overall performance.

# Non-GAAP Net Income (Loss) per Share Attributable to Common Stockholders, Basic and Diluted

We define non-GAAP net income (loss) per share attributable to common stockholders, as non-GAAP net income (loss) divided by the weighted-average shares outstanding, which includes the dilutive effect of potentially diluted common stock equivalents outstanding during the period. We may periodically incur charges or receive payments in connection with litigation settlements. We exclude these charges and payments received from non-GAAP net income (loss) when associated with a significant settlement because we do not believe they are reflective of ongoing business and operating results.

# Free Cash Flow

Free cash flow is a non-GAAP financial measure that we define as net cash provided by operating activities less purchases of property and equipment and capitalized internal-use software. We monitor free cash flow as one measure of our overall business performance, which enables us to analyze our future performance without the effects of non-cash items and allow us to better understand the cash needs of our business. While we believe that free cash flow is useful in evaluating our business, free cash flow is a non-GAAP financial measure that has limitations as an analytical tool, and free cash flow should not be

considered as an alternative to, or substitute for, net cash provided by operating activities in accordance with GAAP. The utility of free cash flow as a measure of our liquidity is further limited as it does not represent the total increase or decrease in our cash balance for any given period. In addition, other companies, including companies in our industry, may calculate free cash flow differently or not at all, which reduces the usefulness of free cash flow as a tool for comparison.

# **Explanation of Operational Measures**

# Annual Recurring Revenue

ARR is calculated as the annualized value of our customer subscription contracts as of the measurement date, assuming any contract that expires during the next 12 months is renewed on its existing terms. To the extent that we are negotiating a renewal with a customer after the expiration of the subscription, we continue to include that revenue in ARR if we are actively in discussion with such an organization for a new subscription or renewal, or until such organization notifies us that it is not renewing its subscription.

# Magic Number

Magic Number is calculated by performing the following calculation for the most recent four quarters and taking the average: annualizing the difference between a quarter's Subscription Revenue and the prior quarter's Subscription Revenue, and then dividing the resulting number by the previous quarter's Non-GAAP Sales & Marketing Expense. Magic Number = Average of previous four quarters: ((Quarter Subscription Revenue – Prior Quarter Subscription Revenue) x 4) / Prior Quarter Non-GAAP Sales & Marketing Expense.