

CrowdStrike Named a Customers' Choice in the 2025 Gartner® Peer Insights™ 'Voice of the Customer' for User Authentication Report

June 4, 2025

CrowdStrike received the most 5-star ratings of any vendor evaluated

AUSTIN, Texas--(BUSINESS WIRE)--Jun. 4, 2025-- [CrowdStrike](#) (NASDAQ: CRWD) today announced its recognition as a Customers' Choice in the [2025 Gartner Peer Insights™ 'Voice of the Customer' for User Authentication](#) report. CrowdStrike has the most 5-star ratings of any vendor evaluated in the report and has a 97% Willingness to Recommend rating, based on 206 overall responses as of February 28, 2025.

"Today's adversaries aren't breaking in – they're logging in. Attackers use stolen credentials and social engineering to gain initial access, then exploit vulnerabilities and abuse remote access tools to escalate privileges and move laterally across environments," said Elia Zaitsev, chief technology officer, CrowdStrike. "The Falcon platform is the only solution that stops identity-based attacks at every stage, from initial compromise to lateral movement, across hybrid environments. We believe this recognition validates Falcon as the platform of choice for organizations looking to close protection gaps, reduce complexity, and stop evolving threats with unified, AI-powered protection."

What Customers Are Saying

As a native part of the [CrowdStrike Falcon® platform](#), [Falcon® Identity Protection](#) stops sophisticated cross-domain and insider threats spanning identity, endpoint, and cloud. Customer reviews highlight the power of CrowdStrike's unified platform and advanced AI to prevent, detect, and respond to identity-based attacks:

- **CrowdStrike Falcon Provides Robust Defense Against Identity Attacks:** "CS Falcon Identity Protection is a seamless solution that provides a robust layer of defense against Identity based attacks. It works by incorporating a native AI/ML based threat detection approach to several Identity management solutions like Active Directory being used in an organization. This is achievable using the agent being used for EPP. No separate deployment is required." – [IT Security Engineer, Software Industry](#)
- **CrowdStrike Falcon Identity Protection - Protector of the Realm:** "The ability to detect and prevent identity based attacks and account takeover with real-time monitoring makes it an excellent choice. Integration with leading platforms and automated threat response capabilities make it adaptable. With its AI-driven detection and cloud-native architecture, Falcon Identity Protection offers strong prevention capabilities and advanced threat detection makes it the best choice for businesses seeking to enhance their security in the modern era." – [Engineer - ITS Security, Software Industry](#)
- **Navigating Real-Time Scanning and Identifying Threats:** "It is an exceptional tool for securing user identities & preventing breaches. With its AI-driven detection, it provides protection against account takeovers, credential stuffing, & other identity-based attacks. Its robust features make it ideal for protecting user identities." – [IT Lead, Banking Industry](#)

Why Our Customers Choose Falcon Identity Protection

CrowdStrike's leadership in identity security is built on its unified platform architecture and deep understanding of real-world adversary tradecraft, delivering:

- **End-to-End Hybrid Identity Security:** Identity is under relentless attack, and the rise of agentic AI is fueling a surge in machine identities. CrowdStrike provides the only unified platform that secures both human and non-human identities at every stage of the attack – from initial compromise to privilege escalation with [Falcon® Privileged Access](#), and lateral movement – across hybrid environments.
- **AI-Powered, Adversary-Driven Approach:** Falcon Identity Protection is powered by real-time signals from endpoints and devices, threat intelligence from frontline experts, and trillions of daily security events. This data advantage creates a continuous feedback loop that enables AI-driven protection to prevent, detect, and respond to identity-based attacks.
- **Agentic AI Innovation:** CrowdStrike [brings the power of agentic AI](#) to Falcon Identity Protection with Charlotte AI Agentic Detection Triage, which autonomously triages cross-domain attack detections with over 98% accuracy to rapidly prioritize the most critical threats.
- **Cross-Domain Protection:** Falcon Identity Protection stops sophisticated cross-domain and insider threats spanning identity, endpoint, and cloud. By sharing telemetry and intelligence across Falcon platform modules, CrowdStrike's unified architecture exposes attack paths and stops breaches before impact.

Additional Resources

- To learn more about CrowdStrike's recognition in the 2025 Gartner Peer Insights™ 'Voice of the Customer' for User Authentication report, please visit our [website](#) and read our [blog](#).
- To learn more about Falcon Identity Protection, please visit our [website](#).

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About CrowdStrike

[CrowdStrike](#) (NASDAQ: CRWD), a global cybersecurity leader, has redefined modern security with the world's most advanced cloud-native platform for protecting critical areas of enterprise risk – endpoints and cloud workloads, identity and data.

Powered by the CrowdStrike Security Cloud and world-class AI, the CrowdStrike Falcon® platform leverages real-time indicators of attack, threat intelligence, evolving adversary tradecraft and enriched telemetry from across the enterprise to deliver hyper-accurate detections, automated protection and remediation, elite threat hunting and prioritized observability of vulnerabilities.

Purpose-built in the cloud with a single lightweight-agent architecture, the Falcon platform delivers rapid and scalable deployment, superior protection and performance, reduced complexity and immediate time-to-value.

CrowdStrike: We stop breaches.

Learn more: <https://www.crowdstrike.com/>

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