

CrowdStrike Named a Customers' Choice in the 2026 Gartner Peer Insights™ 'Voice of the Customer' for Managed Detection and Response Report

April 6, 2026

AUSTIN, Texas--(BUSINESS WIRE)--Apr. 6, 2026-- [CrowdStrike](#) (NASDAQ: CRWD) today announced it has been recognized as a Customers' Choice in the [2026 Gartner Peer Insights™ 'Voice of the Customer' for Managed Detection and Response \(MDR\) report](#). [CrowdStrike Falcon® Complete](#) received a 98% willingness to recommend score based on 137 overall responses as of 31 January 2026.¹ As adversaries weaponize AI to scale and accelerate attacks against teams stretched thin, CrowdStrike's [Agentic MDR](#) combines elite analyst expertise with intelligent agents to automate high-friction security workflows and stop breaches at machine speed.

"Agentic defense is a requirement against AI-powered adversaries," said Austin Murphy, GM and VP, Falcon Complete. "Security operations that rely on manual playbooks cannot match the speed of modern attacks. Customers choose Falcon Complete because elite analysts and intelligent agents work together to stop breaches at machine speed."

What Customers Are Saying

Here is a sampling of our reviews:

- **Watching When You Aren't:** "Instead of hiring another member on staff, or outsourcing weekend or nighttime monitoring, we picked CrowdStrike Falcon Complete. It's like having a TIER 1 SOC watching over you." – [It Security & Risk Management Associate, Consumer Goods Industry](#)
- **Dedicated 24/7 Security Monitoring and AI-driven Threat Detection Capabilities Highlighted:** "CrowdStrike Falcon Complete offers exceptional 24/7 expert monitoring, AI-driven threat detection, and rapid remediation. Its proactive defense, seamless deployment, and minimal performance impact make it a trusted, comprehensive security solution." – [Data Architecture Specialist, IT Services Industry](#)
- **Peace of Mind with CrowdStrike Falcon Complete MDR:** "The product has been fantastic. Using Falcon Complete, we were able to improve our security posture even more." – [CIO/CTO, Insurance Industry](#)

Why Customers Trust CrowdStrike

Falcon Complete delivers expert-led detection, intelligence-driven threat hunting, and full-cycle remediation – powered by the [CrowdStrike Falcon® platform](#).

- **Agentic MDR:** Falcon Complete analysts build and deploy intelligent agents to automate time-intensive security workflows, augment expert decision-making, and scale elite protection across enterprise environments.
- **24/7 Expert Support:** Falcon Complete delivers round the clock monitoring, expert analysis, and hands-on remediation as a seamless extension of customer teams.
- **Cross-Domain Protection:** The Falcon platform unifies telemetry across endpoints, identity, cloud, and third-party data, enabling faster detection and precise response to stop lateral movement early and prevent cross-domain attacks before impact.

To learn more about CrowdStrike's recognition in the 2026 Gartner Peer Insights™ 'Voice of the Customer' for Managed Detection and Response (MDR) report, please visit our [website](#).

Gartner and Peer Insights™ are trademarks of Gartner, Inc. and/or its affiliates. All rights reserved. Gartner Peer Insights content consists of the opinions of individual end users based on their own experiences, and should not be construed as statements of fact, nor do they represent the views of Gartner or its affiliates. Gartner does not endorse any vendor, product or service depicted in this content nor makes any warranties, expressed or implied, with respect to this content, about its accuracy or completeness, including any warranties of merchantability or fitness for a particular purpose.

About CrowdStrike

[CrowdStrike](#) (NASDAQ: CRWD), a global cybersecurity leader, has redefined modern security with the world's most advanced cloud-native platform for protecting critical areas of enterprise risk – endpoints and cloud workloads, identity and data.

Powered by the CrowdStrike Security Cloud and world-class AI, the CrowdStrike Falcon® platform leverages real-time indicators of attack, threat intelligence, evolving adversary tradecraft and enriched telemetry from across the enterprise to deliver hyper-accurate detections, automated protection and remediation, elite threat hunting and prioritized observability of vulnerabilities.

Purpose-built in the cloud with a single lightweight-agent architecture, the Falcon platform delivers rapid and scalable deployment, superior protection and performance, reduced complexity and immediate time-to-value.

CrowdStrike: We stop breaches.

Learn more: <https://www.crowdstrike.com/>

Follow us: [Blog](#) | [X](#) | [LinkedIn](#) | [Instagram](#)

Start a free trial today: <https://www.crowdstrike.com/trial>

© 2026 CrowdStrike, Inc. All rights reserved. CrowdStrike and CrowdStrike Falcon are marks owned by CrowdStrike, Inc. and are registered in the United States and other countries. CrowdStrike owns other trademarks and service marks and may use the brands of third parties to identify their products and services.

¹Gartner, Voice of the Customer for Managed Detection and Response, By Peer Community Contributor, 31 March 2026

View source version on [businesswire.com](https://www.businesswire.com/news/home/20260406613923/en/): <https://www.businesswire.com/news/home/20260406613923/en/>

Media Contact

Jake Schuster

CrowdStrike Corporate Communications

press@crowdstrike.com

Source: CrowdStrike