Explanation of Non-GAAP Financial Measures

In addition to our results determined in accordance with U.S. generally accepted accounting principles ("GAAP"), we believe the following non-GAAP measures are useful in evaluating our operating performance. We use the following non-GAAP financial information to evaluate our ongoing operations and for internal planning and forecasting purposes. We believe that non-GAAP financial information, when taken collectively, may be helpful to investors because it provides consistency and comparability with past financial performance. However, non-GAAP financial information is presented for supplemental informational purposes only, has limitations as an analytical tool, and should not be considered in isolation or as a substitute for financial information presented in accordance with GAAP.

Other companies, including companies in our industry, may calculate similarly titled non-GAAP measures differently or may use other measures to evaluate their performance, all of which could reduce the usefulness of our non-GAAP financial measures as tools for comparison. In addition, the utility of free cash flow as a measure of our financial performance and liquidity is limited as it does not represent the total increase or decrease in our cash balance for a given period.

Investors are encouraged to review the related GAAP financial measures and the reconciliation of these non-GAAP financial measures to their most directly comparable GAAP financial measures and not rely on any single financial measure to evaluate our business.

Non-GAAP Subscription Gross Profit and Non-GAAP Subscription Gross Margin

We define non-GAAP subscription gross profit and non-GAAP subscription gross margin as GAAP subscription gross profit and GAAP subscription gross margin, respectively, excluding stock-based compensation expense and amortization of acquired intangible assets. We believe non-GAAP subscription gross profit and non-GAAP subscription gross margin provide our management and investors consistency and comparability with our past financial performance and facilitate period-to-period comparisons of operations, as these measures eliminate the effects of certain variables unrelated to our overall operating performance.

Non-GAAP Income (Loss) from Operations

We define non-GAAP income (loss) from operations as GAAP loss from operations excluding stock-based compensation expense, amortization of acquired intangible assets, and acquisition-related expenses. We believe non-GAAP income (loss) from operations provides our management and investors consistency and comparability with our past financial performance and facilitate period-to-period comparisons of operations, as this metric generally eliminates the effects of certain variables unrelated to our overall operating performance.

Non-GAAP Net Income (Loss) per Share Attributable to Common Stockholders, Basic and Diluted

We define non-GAAP net income (loss) per share attributable to common stockholders, as non-GAAP net income (loss) divided by the weighted-average shares outstanding, which includes the dilutive effect of potentially diluted common stock equivalents outstanding during the period. We may periodically incur charges or receive payments in connection with litigation settlements. We exclude these charges and payments received from non-GAAP net income (loss) when associated with a significant settlement because we do not believe they are reflective of ongoing business and operating results.

Free Cash Flow

Free cash flow is a non-GAAP financial measure that we define as net cash provided by (used in) operating activities less purchases of property and equipment and capitalized internal-use software. We monitor free cash flow as one measure of our overall business performance, which enables us to analyze our future performance without the effects of non-cash items and allow us to better understand the cash needs of our business. While we believe that free cash flow is useful in evaluating our business, free cash flow is a non-GAAP financial measure that has limitations as an analytical tool, and free cash flow should not be considered as an alternative to, or substitute for, net cash provided by (used in) operating activities in accordance with GAAP. The utility of free cash flow as a measure of our liquidity is further limited as it does not represent the total increase or decrease in our cash balance for any given period. In addition, other companies, including companies in our industry, may calculate free cash flow differently or not at all, which reduces the usefulness of free cash flow as a tool for comparison.

Explanation of Operational Measures

Annual Recurring Revenue

ARR is calculated as the annualized value of our customer subscription contracts as of the measurement date, assuming any contract that expires during the next 12 months is renewed on its existing terms. To the extent that we are negotiating a renewal with a customer after the expiration of the subscription, we continue to include that revenue in ARR if we are actively in discussion with such an organization for a new subscription or renewal, or until such organization notifies us that it is not renewing its subscription.

Magic Number

Magic Number is calculated by performing the following calculation for the most recent four quarters and taking the average: annualizing the difference between a quarter's Subscription Revenue and the prior quarter's Subscription Revenue, and then dividing the resulting number by the previous quarter's Non-GAAP Sales & Marketing Expense. Magic Number = Average of previous four quarters: ((Quarter Subscription Revenue – Prior Quarter Subscription Revenue) x 4) / Prior Quarter Non-GAAP Sales & Marketing Expense.

Condensed Consolidated Statements of Operations

(in thousands, except per share data)

	Q1 FY20	Q2 FY20	Q3 FY20	Q4 FY20 (unaudited)	Q1 FY21	Q2 FY21	Q3 FY21	FY19	FY20
Revenue				(unaudited)					
Subscription	\$ 85,990	¢ 07.575	\$ 114,221	\$ 138,537	\$ 162,222	\$ 184,256	\$ 213,530	\$ 219,401	\$ 436,323
Professional services	,	\$ 97,575 10,533	\$ 114,221 10,898	\$ 138,537 13,572	\$ 162,222 15,856	\$ 184,256 14,715	-		-
Total revenue	<u>10,087</u> 96,077	10,533	125,119	152,109	178,078	14,715	<u>18,930</u> 232,460	<u>30,423</u> 249,824	<u>45,090</u> 481,413
i otai revenue	90,077	108,108	123,119	132,109	1/8,0/8	198,971	252,400	249,824	461,415
Cost of revenue									
Subscription	23,691	24,946	29,221	34,616	37,244	44,037	49,583	69,208	112,474
Professional services	5,582	6,636	8,134	8,801	9,651	10,354	11,944	18,030	29,153
Total cost of revenue	29,273	31,582	37,355	43,417	46,895	54,391	61,527	87,238	141,627
	29,213	51,502	51,555	15,117	10,095	51,591	01,027	07,250	111,027
Gross profit									
Subscription	62,299	72,629	85,000	103,921	124,978	140,219	163,947	150,193	323,849
Professional services	4,505	3,897	2,764	4,771	6,205	4,361	6,986	12,393	15,937
Total gross profit	66,804	76,526	87,764	108,692	131,183	144,580	170,933	162,586	339,786
)				- ,	,		- ,	
Operating expenses									
Sales and marketing	56,843	65,274	68,675	75,803	88,138	95,127	105,602	172,682	266,595
Research and development	23,875	31,630	35,992	38,691	40,578	50,483	57,539	84,551	130,188
General and administrative	11,861	30,261	21,615	25,331	25,043	28,961	31,951	42,217	89,068
Total operating expenses	92,579	127,165	126,282	139,825	153,759	174,571	195,092	299,450	485,851
	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,				,			,	,
Loss from operations	(25,775)	(50,639)	(38,518)	(31,133)	(22,576)	(29,991)	(24,159)	(136,864)	(146,065)
				())			(, , ,		
Interest expense	(1)	(164)	(132)	(145)	(143)	(174)	(193)	(428)	(442)
Other income (expense), net	394	(451)	3,579	3,203	4,533	732	272	(1,418)	6,725
Loss before provision for income taxes	(25,382)	(51,254)	(35,071)	(28,075)	(18,186)	(29,433)	(24,080)	(138,710)	(139,782)
Provision for income taxes	(595)	(635)	(434)	(333)	(1,036)	(441)	(451)	(1,367)	(1,997)
Net loss	\$ (25,977)	\$ (51,889)	\$ (35,505)	\$ (28,408)	\$ (19,222)	\$ (29,874)	\$ (24,531)	\$ (140,077)	\$ (141,779)
Net loss attributable to Class A and Class B common	¢ (0.55)	\$ (0.40)	\$ (0.17)	\$ (0.14)	\$ (0.00)	¢ (0.14)	¢ (0.11)	\$ (2.12)	\$ (0.06)
stockholders, basic and diluted	\$ (0.55)	\$ (0.40)	\$ (0.17)	\$ (0.14)	\$ (0.09)	\$ (0.14)	\$ (0.11)	\$ (3.12)	\$ (0.96)
Weighted-average shares used in computing net loss per									
share attributable to Class A and Class B common									
stockholders, basic and diluted	47,205	130,091	204,096	207,565	213,129	216,695	219,401	44,863	148,062

Condensed Consolidated Balance Sheets

(in thousands) (unaudited)

As of As of January 31, January 31, O1 FY20 O2 FY20 O3 FY20 O4 FY20 **O1 FY21 O2 FY21 O3 FY21** 2019 2020 Assets Current assets: 92,993 732.808 743.605 264,798 1.004.991 1.064.734 1,059,926 \$ 88,408 264,798 Cash and cash equivalents \$ \$ \$ \$ \$ \$ \$ \$ 82.066 90.083 647,266 647.266 Marketable securities 94.003 103.247 Accounts receivable, net of allowance for doubtful accounts 87.355 115.256 145.694 164,987 144.187 149.236 172.775 92.476 164.987 Deferred contract acquisition costs, current 26,193 34.017 35,924 42.971 53.410 53,837 62,422 28,847 42.971 Prepaid expenses and other current assets 22.644 29.348 37.914 51.614 45.874 48.174 45.673 18.410 51.614 Total current assets 1,248,462 1,340,796 1,171,636 311,251 1,005,432 1,053,220 1,171,636 1,315,981 331,388 Strategic investments 1.000 1.000 2.000 2,500 1.000 _ _ _ _ Property and equipment, net 86,349 107,989 129,504 136,078 139,096 153,303 162,371 73,735 136,078 Operating lease right-of-use assets _ 35.738 40.454 38.376 ____ _ ____ _ ____ Deferred contract acquisition costs, noncurrent 38,004 41,766 58,260 71,235 69.908 81,186 91,585 9,918 71,235 Goodwill 7.809 7.780 7.794 7.722 7.652 8.131 83.132 7.947 7.722 Intangible assets, net 879 738 637 527 419 347 16.356 1.048 527 16.708 Other assets 13.069 7.881 6.639 16.708 17.121 15.550 14.393 9.183 457.361 1.171.586 1.256.054 1.404.906 1.519.396 1.616.952 1.749.509 433.219 1,404,906 Total assets \$ ¢ \$ \$ S \$ Liabilities, Redeemable Convertible Preferred Stock, and Stockholders' Equity (Deficit) Current liabilities: Accounts payable \$ 9,915 5,244 1,345 \$ 6,528 10,118 \$ \$ 6,855 1,345 \$ 1,126 \$ \$ \$ 7,494 \$ Accrued expenses 39,975 30,355 31,185 32,568 29,460 30,355 26,396 19,211 32,541 12,683 Accrued payroll and benefits 20,057 36,905 36,810 37,458 36,099 56,468 19,284 36,810 Operating lease liabilities 6,673 8,643 8,646 Deferred revenue 244,271 279,951 335,801 412,985 465,569 218,700 412,985 515,081 579,671 Other current liabilities 4,667 8,079 8,194 11,601 13,020 14,140 9,785 4,040 11,601 Total current liabilities 555,644 702,039 302,721 341,781 415,604 493,096 603,292 281,420 493,096 Deferred revenue, noncurrent 70,941 89,811 111,838 158,183 170,404 174,759 183,003 71,367 158,183 Operating lease liabilities, noncurrent _ 32,907 36,134 34,006 ____ ____ ____ ____ ____ Other liabilities, noncurrent 10,964 11,897 11,570 11,020 7,288 10,752 15,676 11,020 10,313 539,012 Total liabilities 384,626 443,489 662,299 766,243 824,937 934,724 363,100 662,299 **Redeemable Convertible Preferred Stock** Redeemable convertible preferred stock 557,912 557,912 _ Stockholders' Equity (Deficit) Common stock 24 103 103 106 108 110 111 24 106 Additional paid-in capital 36.670 1.302.098 1.326.116 1.378.479 1.409.758 1.476.323 1.523.873 31.211 1.378.479 Accumulated deficit (521,685) (573,574) (609,079) (637,487) (656,709) (686,583) (711.114) (519,126) (637,487) Accumulated other comprehensive income (loss) (186)(530)(98) 1.009 (1.004)1.115 615 98 1.009 Total CrowdStrike Holdings, Inc. stockholders' equity (deficit) (485, 177)728,097 717,042 742,107 752,153 790,965 813,485 (487,793) 742,107 Non-controlling interest 500 1.000 1.050 1.300 500 Total stockholders' equity (deficit) (485,177) 728,097 717.042 742,607 753.153 792.015 814,785 (487,793) 742,607 Total liabilities, redeemable convertible preferred stock, and stockholders' equity (deficit) 1.171.586 1.256.054 1.404.906 1.519.396 1.616.952 1.749.509 433.219 1,404,906 457.361 \$ \$

CROWDSTRIKE HOLDINGS, INC. Condensed Consolidated Statements of Cash Flows (in thousands)

(unaudited)

	O1 FY20	O2 FY20	O3 FY20	O4 FY20	O1 FY21	O2 FY21	O3 FY21	FY19	FY20
Operating activities Net loss	\$ (25,977)	\$ (51,889)	\$ (35,505)	\$ (28,408)	\$ (19,222)	\$ (29,874)	\$ (24,531)	\$ (140,077)	\$ (141,779)
Adjustments to reconcile net loss to net cash provided by operating activities:	• (20,577)	• (01,000)	\$ (55,565)	\$ (20,100)	• (1),222)	• (2),071)	• (21,001)	\$ (110,077)	(111,777)
Depreciation and amortization	4,873	5,320	5,830	7,003	8,202	9,419	10,107	14,815	23,026
Loss on disposal of fixed assets								191	
Amortization of intangible assets	146	139	100	102	103	104	372	583	487
Amortization of deferred contract acquisition costs	7.345	7,731	9,049	11.334	13,451	14,720	16,769	28,642	35,459
Non-cash operating lease cost					2,283	2,656	2,727		_
Change in fair value of redeemable convertible preferred stock warrant liability	1,167	4,855	_	_				3576	6022
Provision for bad debts	(254)		391	143	149	(418)	(179)	551	556
Stock-based compensation expense	3,752	29,859	21,966	24,363	23,638	37,713	40,610	20,505	79,940
Gain on sale of debt securities, net	_	_	_	_	(1,347)	_	_	_	_
Amortization (accretion) of marketable securities purchased at a discount	(513)	()	(353)	66	578	_	_	(1,152)	(1,247)
Non-cash interest expense	(424)		130	142	151	169	186	98	435
Other non-cash charges	_	_	_	(427)	_	_	_	—	(427)
Changes in operating assets and liabilities		(20.155)	(20.020)	(10.10.0				(22,442)	
Accounts receivable	5,375	(28,177)	(30,829)	(19,436)	20,651	(4,631)	(22,175)	(33,413)	(73,067)
Deferred contract acquisition costs	(8,471)	())	(27,450)	(31,356)	(22,563)	(26,425)	(35,753)	(45,073)	(86,594)
Prepaid expenses and other assets	(4,049)		(7,378)	(23,584)	5,332	(7,285)	3,440	(5,819)	(43,467)
Accounts payable	2,818	(8,715)	2,124	(2,797)	4,736	4,898	(3,078)	(2,403)	(6,570)
Accrued expenses and other current liabilities	(2,407)		5,500	5,768	(1,095)	(7,017)	9,755	3,564	9,173
Accrued payroll and benefits	(6,601)	7,374	16,848	(95)	648	(1,359)	19,423	971	17,526
Operating lease liabilities	24.812			122 520	(2,975)	4,290	(2,749)	121 117	200 7(0
Deferred revenue	24,812	54,550	77,877	123,529	64,805	53,867	70,910	131,117	280,768
Other liabilities	(177)	(216)	335	(240)	1,052	4,198	2,667	356	(298)
Net cash provided by (used in) operating activities	1,415	(6,214)	38,635	66,107	98,577	55,025	88,501	(22,968)	99,943
Investing activities	(15.541)	(21 (10)	(20, (20))	(12.250)	(0.(0.1)	(20 (40)	(0.011)	(25.051)	(00.100)
Purchases of property and equipment	(15,541)		(29,689)	(13,350)	(9,694)	(20,640)	,	(35,851)	(80,198)
Capitalized internal-use software	(1,984)	,	(1,898)	(2,081)	(1,882)	(1,968)	,	(6,794)	(7,289)
Business acquisition, net of cash acquired		—		(1.000)	_	(1.000)	(85,469)	—	(1.000)
Purchase of strategic investments	(51.005)	((5.7(7))	(70.125)	(1,000)	(84.004)	(1,000)	(500)	(100.225)	(1,000)
Purchases of marketable securities	(51,805) 4,473	(65,767)	(70,125)	(592,004)	(84,904)	_		(199,335)	(779,701)
Proceeds from sales of marketable securities Maturities of marketable securities	4,475	54.319	74,450	5,108 31,212	639,586 91,605		_	99 950	9,581 228,976
	4,138	(34,392)	(27,262)		634,711	(23,608)	(98,375)	(142,030)	
Net cash provided by (used in) investing activities Financing activities	4,138	(34,392)	(27,262)	(572,115)	034,/11	(23,008)	(98,575)	(142,030)	(629,631)
5									
Proceeds from the issuance of common stock upon initial public offering, net of underwriting discounts	_	665,092	_	_	_	_	_	_	665,092
Proceeds from the issuance of redeemable convertible preferred stock, net of issuance costs	_	_	_	_	_	_	_	206,896	_
Repayment of loan payable	_			_	_	_	_	(6,158)	_
Proceeds from revolving line of credit	_						_	10,000	
Repayment of revolving line of credit	_	_		_		_	_	(20,000)	
Repayment of notes receivable from related parties	_	_	_	_	_	_	_	(20,000)	_
Payments of contingent consideration	_	_	_	_	_	_	_	(242)	_
Payments of indemnity holdback		_	_	_	_		_	(1,887)	_
Repurchase of stock options		_	_	_	_	_	_	(2,330)	_
Payments of deferred offering costs	(2,392)		(1,792)	_	_	_		(2,550)	(5872)
Proceeds from issuance of common stock upon exercise of stock options	1,510	7,016	824	12,162	6,393	10,208	4,921	3,912	21,512
	1,010	,	021	12,102	0,575		1,721	5,712	· · · · · ·
Proceeds from the issuance of common stock upon exercise of early exercisable stock options		10,264						_	10,264
Proceeds from issuance of common stock under the employee stock purchase plan	—	—	—	12,365	—	17,284	—	—	12,365
Settlement related to stockholder short-swing trade profit	_	—	_	2,283				—	2,283
Capital contributions from non-controlling interest holders	(000			500	500	50	250	100 200	500
Net cash provided by (used in) financing activities	(882)	680,684	(968)	27,310	6,893	27,542	5,171	190,389	706,144
Effect of foreign exchange rates on cash and cash equivalents	(86)	(263)	392	(109)	12	784	(105)	(162)	(66)
Cash & Cash Equivalents	00.400	00.000	733 000	743 (05	0.4.000	1.004.004	1.0(1.72)	(2.170	00 100
Cash and cash equivalents, beginning of period	88,408	92,993	732,808	743,605	264,798	1,004,991	1,064,734	63,179	88,408
Net increase (decrease) in cash and cash equivalents	4,585	639,815	10,797	(478,807)	740,193	59,743	(4,808)	25,229	176,390
Cash and cash equivalents, end of period	\$ 92,993	\$ 732,808	\$ 743.605	\$ 264.798	\$ 1.004.991	\$ 1.064.734	\$ 1.059.926	<u>\$ 88.408</u>	\$ 264,798

Statements of Operations: GAAP to Non-GAAP Reconciliations

(in thousands, except per share data)

(unaudited)

	0	01 FY20	0	2 FY20		03 FY20	(Q4 FY20	C	01 FY21	0	2 FY21	C)3 FY21	I	FY19		FY20
GAAP cost of revenue	\$	29.273	\$		\$	37,355	\$	43,417	\$	46,895	\$	54,391	\$	61,527	\$	87,238	\$	141,627
Less:	*	_,,_,e	*	,	-	-,,		,	*		-	,	-		~	0,,_00	*	,
Stock based compensation expense		368		1,877		2,450		3,017		2,966		4,060		4,777		894		7,712
Amortization of acquired intangible assets		104		97		61		61		62		63		272		327		323
Non-GAAP cost of revenue	\$	28,801	\$	29,608	\$	34,844	\$	40,339	\$	43,867	\$	50,268	\$	56,478	\$	86,017	\$	133,592
	_	-)	_		_	-)-	_	-)	_	-)	_	,	_	,	_		_)
GAAP subscription gross profit	\$	62,299	\$	72,629	\$	85,000	\$	103,921	\$	124,978	\$	140,219	\$	163,947	\$	150,193	\$	323,849
Add:																		
Stock based compensation expense		265		1,233		1,666		2,062		1,995		2,635		3,226		689		5,226
Amortization of acquired intangible assets		104		97		61		61		62		63		272		327		323
Non-GAAP subscription gross profit	\$	62,668	\$	73,959	\$	86,727	\$	106,044	\$	127,035	\$	142,917	\$	167,445	\$	151,209	\$	329,398
GAAP professional services gross profit	\$	4,505	\$	3,897	\$	2,764	\$	4,771	\$	6,205	\$	4,361	\$	6,986	\$	12,393	\$	15,937
Add:																		
Stock based compensation expense		103		644		784		955		971		1,425		1,551		205		2,486
Non-GAAP professional services gross profit	\$	4,608	\$	4,541	\$	3,548	\$	5,726	\$	7,176	\$	5,786	\$	8,537	\$	12,598	\$	18,423
GAAP Sales and marketing operating expenses	\$	56,843	\$	65,274	\$	68,675	\$	75,803	\$	88,138	\$	95,127	\$	105,602	\$	172,682	\$	266,595
Less:																		
Stock based compensation expense		1,518		6,638		7,355		8,408		8,687		13,603		12,811		5,175		23,919
Amortization of acquired intangible assets		30		32		30		31		31		31		91		143		123
Non-GAAP sales and marketing operating expenses	\$	55,295	\$	58,604	\$	61,290	\$	67,364	\$	79,420	\$	81,493	\$	92,700	\$	167,364	\$	242,553
GAAP research and development operating expenses	\$	23,875	\$	31,630	\$	35,992	\$	38,691	\$	40,578	\$	50,483	\$	57,539	\$	84,551	\$	130,188
Less:																		
Stock based compensation expense		681		4,976		4,696		5,050		4,900		9,029		11,771		7,815		15,403
Amortization of acquired intangible assets		11		10		10		10		10		10		9		113		41
Non-GAAP research and development operating expenses	\$	23,183	\$	26,644	\$	31,286	\$	33,631	\$	35,668	\$	41,444	\$	45,759	\$	76,623	\$	114,744
	¢	11.071	¢	20.201	^		¢		<u>^</u>	25.042	<u>^</u>	20.0(1	¢	21.051		10.017	<u>^</u>	00.070
GAAP general and administrative operating expenses	\$	11,861	\$	30,261	\$	21,615	\$	25,331	\$	25,043	\$	28,961	\$	31,951	\$	42,217	\$	89,068
Less:		1 105		16.269		7 465		7 000		7.005		11.021		11.251		((2)		22.000
Stock based compensation expense		1,185		16,368		7,465		7,888		7,085		11,021		11,251		6,621		32,906
Acquisition-related expenses	<u>_</u>	10 (7(12.002		14.150	•	17.442	<i>•</i>	17.050		17.040	<i>•</i>	2,119		25.506	<i>•</i>	
Non-GAAP general and administrative operating expenses	\$	10,676	\$	13,893	\$	14,150	\$	17,443	\$	17,958	\$	17,940	\$	18,581	\$	35,596	\$	56,162
GAAP loss from operations	\$	(25,775)	S	(50,639)	S	(38,518)	\$	(31,133)	s	(22,576)	\$	(29,991)	S	(24,159)	\$	(136,864)	\$	(146,065)
Add:	*	(, , ,)	*	(,)	-	(******)		(0-3,000)	*	(,)	-	()	-	(,,)	~	()	*	(
Stock based compensation expense		3,752		29,859		21,966		24,363		23,638		37,713		40,610		20,505		79,940
Amortization of acquired intangible assets		145		139		101		102		103		104		372		583		487
Acquisition-related expenses		_												2,119				
Non-GAAP income (loss) from operations	\$	(21,878)	\$	(20,641)	\$	(16,451)	\$	(6,668)	\$	1,165	\$	7,826	\$	18,942	\$	(115,776)	\$	(65,638)
	÷	(==,0,0)	<u> </u>	(==;0:1)	-	(,)	*	(3,000)	~	-,100	-	.,020	_		<u> </u>	(,)	~	(***,000)

Statements of Operations: GAAP to Non-GAAP Reconciliations (continued)

(in thousands, except per share data)

(unaudited)

	Q	1 FY20	Q	2 FY20	Q	23 FY20	Q	04 FY20	Q	1 FY21	Q	2 FY21	Q	23 FY21		FY19		FY20
GAAP net loss	\$	(25,977)	\$	(51,889)	\$	(35,505)	\$	(28,408)	\$	(19,222)	\$	(29,874)	\$	(24,531)	\$	(140,077)	\$	(141,779)
Add:																		
Stock based compensation expense		3,752		29,859		21,966		24,363		23,638		37,713		40,610		20,505		79,940
Amortization of acquired intangible assets		145		139		101		102		103		104		372		583		487
Acquisition-related expenses		—		_		_		_		_		_		2,119		—		—
Less:																		
Gain on settlement of lawsuit		_		1,250		_		_		_		_		_		_		1,250
Non-GAAP net income (loss)	\$	(22,080)	\$	(23,141)	\$	(13,438)	\$	(3,943)	\$	4,519	\$	7,943	\$	18,570	\$	(118,989)	\$	(62,602)
Weighted-average shares used in computing basic net income (loss)	47,205		130,091		204,096		207,565		213,129		216,695		219,401		44,863		148,062
per share (GAAP and Non-GAAP)	_	.,		,		. ,		,	_	- , -		- ,	_	- 3 -	_	<i></i>		- ,
	¢	(0.55)	¢	(0, 40)	¢	(0.17)	¢	(0.1.4)	¢	(0,00)	¢	(0.14)	¢	(0.11)	¢	(2.12)	¢	(0.00)
GAAP basic net loss per share	\$	(0.55)	\$	(0.40)	\$	(0.17)	\$	(0.14)	\$	(0.09)	\$	(0.14)	\$	(0.11)	\$	(3.12)	3	(0.96)
Non-GAAP basic net income (loss) per share	\$	(0.47)	\$	(0.18)	\$	(0.07)	\$	(0.02)	\$	0.02	\$	0.04	\$	0.08	s	(2.65)	\$	(0.42)
Non-OAAI basic net meome (1055) per share	Φ	(0.+7)	ψ	(0.10)	ψ	(0.07)	ψ	(0.02)	ψ	0.02	ψ	0.04	ψ	0.00	φ	(2.05)	φ	(0.42)
GAAP diluted loss per common share	\$	(0.55)	\$	(0.40)	\$	(0.17)	\$	(0.14)	\$	(0.09)	\$	(0.14)	\$	(0.11)	\$	(3.12)	\$	(0.96)
Stock-based compensation		0.08		0.23		0.11		0.12		0.10		0.16		0.17		0.46		0.54
Amortization of acquired intangible assets		_		_		_		_		_		_		_		0.01		_
Acquisition-related expenses						_				_		_		0.01		_		_
Gain on settlement of lawsuit		_		(0.01)		_				_				_				(0.01)
Provision for income taxes ⁽¹⁾		_		_		_		_		_		_		_		_		_
Adjustment to fully diluted earnings per share ⁽²⁾		_		_		(0.01)		_		0.01		0.01		0.01		_		0.01
Non-GAAP diluted income (loss) per common share	\$	(0.47)	\$	(0.18)	\$	(0.07)	\$	(0.02)	\$	0.02	\$	0.03	\$	0.08	\$	(2.65)	\$	(0.42)
Weighted-average shares used in diluted earnings per common share calculation:																		
GAAP																		
0/1/1		47,205		130,091		204,096		207,565		213,129		216,695		219,401		44,863		148,062

(1) We use our GAAP provision for income taxes for the purpose of determining our non-GAAP income tax expense. The difference between our GAAP and non-GAAP income tax expense represents the excess tax of stock-based compensation expense recognized in foreign jurisdictions. The income tax benefit related to stock-based compensation expense included in the GAAP provision for income taxes was not material for all periods presented.

(2) For periods in which we had diluted non-GAAP net income per share, the sum of the impact of individual reconciling items may not total to diluted Non-GAAP net income per share because the basic share counts used to calculate GAAP net loss per share differ from the diluted share counts used to calculate non-GAAP net income per share and because of rounding differences. The GAAP net loss per share calculation uses a lower share count as it excludes dilutive shares which are included in calculating the non-GAAP net income per share.

Additional Metrics

(In thousands, except percentages and customer count) (unaudited)

	(Q1 FY20	Ç	Q2 FY20	(Q3 FY20	(Q4 FY20	(Q1 FY21	(Q2 FY21	Ç	3 FY21	FY19	FY20
Annual recurring revenue	\$	364,648	\$	423,780	\$	501,721	\$	600,456	\$	686,125	\$	790,583	\$	907,391	\$ 312,656	\$ 600,456
Year-over-year growth		114%		104%		97%		92%		88%		87%		81%	121%	92%
Deferred revenue	\$	315,212	\$	369,762	\$	447,639	\$	571,168	\$	635,973	\$	689,840	\$	762,674	\$ 290,067	\$ 571,168
Backlog		70,366		85,206		129,527		192,785		181,495		235,629		310,471	 55,610	 192,785
Remaining performance obligations	\$	385,578	\$	454,968	\$	577,166	\$	763,953	\$	817,468	\$	925,469	\$ 1	,073,145	\$ 345,677	\$ 763,953
Subscription customer count		3,059		3,789		4,561		5,431		6,261		7,230		8,416	2,516	5,431
Year-over-year growth		105%		111%		112%		116%		105%		91%		85%	103%	116%
Free cash flow reconciliation																
GAAP net cash provided by (used in) operating activities	\$	1,415	\$	(6,214)	\$	38,635	\$	66,107	\$	98,577	\$	55,025	\$	88,501	\$ (22,968)	\$ 99,943
Less: Purchases of property and equipment		(15,541)		(21,618)		(29,689)		(13,350)		(9,694)		(20,640)		(9,911)	(35,851)	(80,198)
Less: Capitalized internal-use software		(1,984)		(1,326)		(1,898)		(2,081)		(1,882)		(1,968)		(2,495)	(6,794)	 (7,289)
Free cash flow	\$	(16,110)	\$	(29,158)	\$	7,048	\$	50,676	\$	87,001	\$	32,417	\$	76,095	\$ (65,613)	\$ 12,456
Geographic breakdown of total revenue:																
United States		75%		74%		74%		73%		73%		71%		72%	77%	74%
International		25%		26%		26%		27%		27%		29%		28%	23%	26%
Non-GAAP gross margin		70%		73%		72%		73%		75%		75%		76%	66%	72%
Non-GAAP subscription gross margin		73%		76%		76%		77%		78%		78%		78%	69%	75%
Non-GAAP operating expenses	\$	89,154	\$	99,141	\$	106,726	\$	118,438	\$	133,046	\$	140,877	\$	157,040	\$ 279,583	\$ 413,459
Non-GAAP operating expenses as a percentage of revenue		93%		92%		85%		78%		75%		71%		68%	112%	86%
Non-GAAP operating margin		(23)%		(19)%		(13)%		(4)%		1%		4%		8%	(46)%	(14)%