UNITED STATES SECURITIES AND EXCHANGE COMMISSION

WASHINGTON, D.C. 20549

FORM 8-K

CURRENT REPORT Pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934

Date of Report (Date of earliest event reported): December 2, 2020

CrowdStrike Holdings, Inc.

(Exact name of registrant as specified in its charter)

Delaware (State or other jurisdiction of incorporation) **001-38933** (Commission File Number) 45-3788918 (IRS Employer Identification No.)

150 Mathilda Place Suite 300 California

Sunnyvale

(Address of principal executive offices)

94086 (Zip Code)

Registrant's telephone number, including area code: (888) 512-8906

Not Applicable

(Former name or former address, if changed since last report)

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions (see General Instruction A.2. below):

□ Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)

□ Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)

□ Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))

D Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))

Securities registered pursuant to Section 12(b) of the Act:

Title of each class	Trading Symbol(s)	Name of each exchange on which registered
Class A common stock, \$0.0005 par value	CRWD	The Nasdaq Stock Market LLC

Indicate by check mark whether the registrant is an emerging growth company as defined in Rule 405 of the Securities Act of 1933 (§ 230.405 of this chapter) or Rule 12b-2 of the Securities Exchange Act of 1934 (§ 240.12b-2 of this chapter).

Emerging growth company

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any \Box new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act.

Item 2.02 Results of Operations and Financial Condition.

On December 2, 2020, CrowdStrike Holdings, Inc. issued a press release announcing its financial results for the fiscal quarter ended October 31, 2020. A copy of the press release is furnished herewith as Exhibit 99.1 and incorporated herein by reference.

The information contained in this Item 2.02 and Item 9.01 in this Current Report on Form 8-K, including the accompanying Exhibit 99.1 hereto, shall not be deemed "filed" for purposes of Section 18 of the Securities Exchange Act of 1934, as amended (the "Exchange Act"), or otherwise subject to the liabilities of that section, nor shall it be deemed incorporated by reference in any filing under the Securities Act of 1933, as amended, or the Exchange Act, regardless of any general incorporation language in such filings, unless expressly incorporated by specific reference in such filing.

Item 9.01 Financial Statements and Exhibits.

	(d) Exhil	bits	
Exhibit Number			Description of Exhibit
99.1		Press release dated December 2, 2020	

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SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

Date: December 2, 2020

CrowdStrike Holdings, Inc. /s/ Burt W. Podbere

Burt W. Podbere Chief Financial Officer

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CrowdStrike Reports Fiscal Third Quarter 2021 Financial Results

- Achieved \$907 million in ARR and net new ARR of \$117 million
- Added 1,186 net new subscription customers
- Continued strong module adoption as customers with four or more modules increased to 61%, five or more modules increased to 44% and six or more modules increased to 22%

SUNNYVALE, Calif., December 2, 2020 -- CrowdStrike Holdings, Inc., (Nasdaq: CRWD), a leader in cloud-delivered endpoint and cloud workload protection, today announced financial results for the third quarter of its fiscal 2021, ended October 31, 2020.

"CrowdStrike delivered a record third quarter with results exceeding our expectations across the board. Broad-based demand and strength in multiple areas of the business fueled our rapid 87% year-over-year subscription revenue growth, record net new ARR of \$117 million and record 1,186 net new subscription customers. CrowdStrike's robust growth at scale underscores our growing leadership in the Security Cloud category and the immense value we deliver to customers seeking to transform, consolidate and fortify their security posture," said George Kurtz, CrowdStrike's co-founder and chief executive officer.

"Our industry-leading cloud-native platform powered by Threat Graph enables us to rapidly bring new modules to market and drive customer adoption. With our expanding portfolio of capabilities, which includes three recently announced new modules and the addition of leading Zero Trust capabilities through our acquisition of Preempt Security, we believe we are well-positioned to continue our momentum and extend our Security Cloud leadership," concluded Kurtz.

Commenting on the company's financial results, Burt Podbere, CrowdStrike's chief financial officer, added, "We continued to drive operating leverage and record unit economics. As a result of our strong execution in the quarter, we reduced GAAP operating loss year-over-year, achieved non-GAAP operating profitability for the third consecutive quarter and generated positive operating and free cash flow for the fifth consecutive quarter."

Third Quarter Fiscal 2021 Financial Highlights

- **Revenue:** Total revenue was \$232.5 million, an 86% increase, compared to \$125.1 million in the third quarter of fiscal 2020. Subscription revenue was \$213.5 million, an 87% increase, compared to \$114.2 million in the third quarter of fiscal 2020.
- Annual Recurring Revenue (ARR) increased 81% year-over-year and grew to \$907.4 million as of October 31, 2020, of which \$116.8 million was net new ARR added in the quarter, including \$6.8 million from the acquisition of Preempt Security.
- Subscription Gross Margin: GAAP subscription gross margin was 77%, compared to 74% in the third quarter of fiscal 2020. Non-GAAP subscription gross margin was 78%, compared to 76% in the third quarter of fiscal 2020.
- **Income/Loss from Operations:** GAAP loss from operations was \$24.2 million, compared to \$38.5 million in the third quarter of fiscal 2020. Non-GAAP income from operations was \$18.9 million, compared to a loss of \$16.5 million in the third quarter of fiscal 2020.
- Net Income/Loss: GAAP net loss was \$24.5 million, compared to \$35.5 million in the third quarter of fiscal 2020. GAAP net loss per share, basic and diluted, was \$0.11, compared to \$0.17 in the third quarter of fiscal 2020. Non-GAAP net income was \$18.6 million, compared to a loss of \$13.4 million in the third quarter of fiscal 2020. Non-GAAP net income per share, diluted, was \$0.08, compared to a loss of \$0.07 in the third quarter of fiscal 2020.
- **Cash Flow:** Net cash generated from operations was \$88.5 million, compared to \$38.6 million in the third quarter of fiscal 2020. Free cash flow was \$76.1 million, compared to \$7.0 million in the third quarter of fiscal 2020.
- Cash and Cash Equivalents was \$1,060 million as of October 31, 2020.

Recent Highlights

- Added 1,186 net new subscription customers in the quarter, including 64 from the acquisition of Preempt Security, for a total of 8,416 subscription customers as of October 31, 2020, representing 85% growth year-over-year.
- CrowdStrike's subscription customers that have adopted four or more modules, five or more modules and six or more modules increased to 61%, 44%, and 22%, respectively, as of October 31, 2020.
- Acquired Preempt Security, a leading provider of Zero Trust and conditional access technology for real-time access control and threat prevention.
- Announced multiple new modules and capabilities, including <u>Falcon Horizon</u>, <u>Falcon Forensics</u>, <u>Falcon X Recon</u>, and <u>Falcon Zero</u> <u>Trust Assessment (ZTA)</u>.
- Announced an alliance with EY to transform cyber risk management capabilities. The new alliance will help enterprises identify, prevent and respond to cyber threats.
- Joined the ServiceNow® Service Graph Connector Program. The new integration provides users the ability to integrate device data from the CrowdStrike Falcon® platform into their incident response process and improve both the security and IT operations outcomes.
- Expanded support for Amazon Web Services with integrations for the compute services and cloud services categories, enhancing development, security and operations (DevSecOps) to enable faster and more secure innovation that is easier to deploy.

Financial Outlook

CrowdStrike is providing the following guidance for the fourth quarter of fiscal 2021 (ending January 31, 2021) and increasing its guidance for fiscal year 2021 (ending January 31, 2021):

	Q4 FY21 Guidance	Full Year FY21 Guidance
Total revenue	\$245.5 - \$250.5 million	\$855.0 - \$860.0 million
Non-GAAP income from operations	\$18.5 - \$22.1 million	\$46.4 - \$50.0 million
Non-GAAP net income	\$17.7 - \$21.3 million	\$48.8 - \$52.4 million
Non-GAAP net income per share, diluted	\$0.08 - \$0.09	\$0.21 - \$0.22
Weighted average shares used in computing Non-GAAP net income per share attributable to common stockholders, diluted	236 million	233 million

These statements are forward-looking and actual results may differ materially as a result of many factors. Refer to the Forward-Looking Statements safe harbor below for information on the factors that could cause our actual results to differ materially from these forward-looking statements.

Guidance for non-GAAP financial measures excludes stock-based compensation expense, amortization expense of acquired intangible assets, and acquisition-related expenses. We have not provided the most directly comparable GAAP measures because certain items are out of our control or cannot be reasonably predicted. Accordingly, a reconciliation for non-GAAP loss from operations, non-GAAP net loss, and non-GAAP net loss per share is not available without unreasonable effort.

Conference Call Information

CrowdStrike will host a conference call for analysts and investors to discuss its earnings results for the third quarter of fiscal 2021 and outlook for its fiscal fourth quarter and year 2021 today at 2:00 p.m. Pacific time (5:00 p.m. Eastern time). A recorded webcast of the event will also be available for one year on the CrowdStrike Investor Relations website <u>ir.crowdstrike.com</u>.

Date:December 2, 2020Time:2:00 p.m. Pacific time / 5:00 p.m. Eastern timeDial-in number:409-937-8967, conference ID: 1157826Webcast:ir.crowdstrike.com

Forward-Looking Statements

This press release contains forward-looking statements that involve risks and uncertainties, including statements regarding our future financial and operating performance, including our financial outlook for the fiscal fourth quarter and fiscal year 2021. There are a significant number of factors that could cause actual results to differ materially from statements made in this press release, including: the impact of the COVID-19 pandemic on our and our customers' business; our limited operating history; our ability to successfully integrate acquisitions; our ability to identify and effectively implement the necessary changes to address execution challenges; risks associated with managing our rapid growth; our limited experience with new product and subscription and support introductions and the risks associated with new products and subscription and support offerings, including the risk of defects, errors, or vulnerabilities; our ability to attract new and retain existing customers; the failure to timely develop and achieve market acceptance of new products and subscriptions as well as existing products and subscriptions and support; our ability to collaborate and integrate our products with offerings from other parties to deliver benefits to customers; rapidly evolving technological developments in the market for security products and subscription and support offerings; length of sales cycles; and general market, political, economic, and business conditions, including those related to COVID-19.

Additional risks and uncertainties that could affect our financial results are included in the filings we make with the Securities and Exchange Commission ("SEC") from time to time, particularly under the captions "Risk Factors" and "Management's Discussion and Analysis of Financial Condition and Results of Operations", including our most recently filed Annual Report on Form 10-K, subsequent Quarterly Reports on Form 10-Q and subsequent filings.

You should not rely on these forward-looking statements, as actual outcomes and results may differ materially from those contemplated by these forward-looking statements as a result of such risks and uncertainties. All forward-looking statements in this press release are based on information available to us as of the date hereof, and we do not assume any obligation to update the forward-looking statements provided to reflect events that occur or circumstances that exist after the date on which they were made.

Use of Non-GAAP Financial Information

We believe that the presentation of non-GAAP financial information provides important supplemental information to management and investors regarding financial and business trends relating to our financial condition and results of operations. For further information regarding these non-GAAP measures, including the reconciliation of these non-GAAP financial measures to their most directly comparable GAAP financial measures, please refer to the financial tables below, as well as the "Explanation of Non-GAAP Financial Measures" section of this press release.

Channels for Disclosure of Information

We intend to announce material information to the public through the CrowdStrike Investor Relations website ir.crowdstrike.com, SEC filings, press releases, public conference calls, and public webcasts. We use these channels, as well as social media and our blog, to communicate with our investors, customers, and the public about our company, our offerings, and other issues. It is possible that the information we post on social media and our blog could be deemed to be material information. As such, we encourage investors, the media, and others to follow the channels listed above, including the social media channels listed on our investor relations website, and to review the information disclosed through such channels. Any updates to the list of disclosure channels through which we will announce information will be posted on the investor relations page on our website.

About CrowdStrike Holdings

CrowdStrike® provides cloud-delivered endpoint and cloud workload protection. Leveraging artificial intelligence (AI), the CrowdStrike Falcon® platform protects customers against cyberattacks on endpoints on or off the network by offering visibility and protection across the enterprise.

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Investor Relations Contact

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Press Contact CrowdStrike Holdings, Inc. Ilina Cashiola, Senior Director of Public Relations ilina.cashiola@crowdstrike.com 202-340-0517 ###

Condensed Consolidated Statements of Operations (in thousands, except per share amounts) (unaudited)

	Three Months Ended October 31,					Nine Months Ended October 31,			
		2020		2019		2020		2019	
Revenue									
Subscription	\$	213,530	\$	114,221	\$	560,008	\$	297,787	
Professional services		18,930		10,898		49,501		31,517	
Total revenue		232,460		125,119		609,509		329,304	
Cost of revenue									
Subscription ⁽¹⁾⁽²⁾		49,583		29,221		130,864		77,858	
Professional services ⁽¹⁾		11,944		8,134		31,949		20,353	
Total cost of revenue		61,527		37,355		162,813		98,211	
Gross profit		170,933		87,764		446,696		231,093	
Operating expenses									
Sales and marketing ⁽¹⁾⁽²⁾		105,602		68,675		288,867		190,792	
Research and development ⁽¹⁾⁽²⁾		57,539		35,992		148,600		91,497	
General and administrative ⁽¹⁾⁽³⁾		31,951		21,615		85,955		63,737	
Total operating expenses		195,092		126,282		523,422		346,026	
Loss from operations		(24,159)		(38,518)		(76,726)		(114,933)	
Interest expense		(193)		(132)		(510)		(297)	
Other income, net		272		3,579		5,537		3,523	
Loss before provision for income taxes		(24,080)		(35,071)		(71,699)		(111,707)	
Provision for income taxes		(451)		(434)		(1,928)		(1,664)	
Net loss	\$	(24,531)	\$	(35,505)	\$	(73,627)	\$	(113,371)	
Net loss per share attributable to Class A and Class B common stockholders, basic and diluted	\$	(0.11)	\$	(0.17)	\$	(0.34)	\$	(0.89)	
Weighted-average shares used in computing net loss per share attributable to Class A and Class B common stockholders, basic and diluted		219,401		204,096		216,432		128,009	

(1) Includes stock-based compensation expense as follows:

	Three Months Ended October 31,				Nine Months Ended October 31,			
	 2020		2019		2020		2019	
	 (in tho	usands)		(in tho	usand	s)	
Subscription cost of revenue	\$ 3,226	\$	1,666	\$	7,856	\$	3,164	
Professional services cost of revenue	1,551		784		3,947		1,531	
Sales and marketing	12,811		7,355		35,101		15,511	
Research and development	11,771		4,696		25,700		10,353	
General and administrative	11,251		7,465		29,357		25,018	
Total stock-based compensation expense	\$ 40,610	\$	21,966	\$	101,961	\$	55,577	

(2) Includes amortization of acquired intangible assets as follows:

	TI	Three Months Ended October 31,				Nine Months Ended October 31,			
		2020 2019		2020			2019		
		(in thousands)					(in thousands)		
Subscription cost of revenue	\$	272	\$	61	\$	397	\$	262	
Sales and marketing		91		30		153		92	
Research and development		9		10		29		31	
Total amortization of purchased intangibles	\$	372	\$	101	\$	579	\$	385	

(3) Includes acquisition-related expenses as follows:

	Thre	Three Months Ended October 31,			Nine Months Ended October 31,			
		2020 2019		2020		2019		
		(in thousands)			(in thousands)			
General and administrative	\$	2,119	\$	—	\$	2,119	\$	_
Total acquisition-related expenses	\$	2,119	\$	_	\$	2,119	\$	_

Condensed Consolidated Balance Sheets

(in thousands) (unaudited)

	October	31,	January 31,	
	2020		2020	
Assets				
Current assets:				
Cash and cash equivalents	\$ 1,05	9,926 \$	5 264,79	
Marketable securities		—	647,20	
Accounts receivable, net	17	2,775	164,98	
Deferred contract acquisition costs, current	6	2,422	42,97	
Prepaid expenses and other current assets	4	5,673	51,6 ⁻	
Total current assets	1,34	0,796	1,171,63	
Strategic investments		2,500	1,00	
Property and equipment, net	16	2,371	136,07	
Operating lease right-of-use assets	3	8,376		
Deferred contract acquisition costs, noncurrent	g	1,585	71,23	
Goodwill	8	3,132	7,72	
Intangible assets, net	1	6,356	52	
Other assets	1	4,393	16,70	
Total assets	\$ 1,74	9,509 \$	5 1,404,90	
Liabilities and Stockholders' Equity				
Current liabilities:				
Accounts payable	\$	7,494 \$	S 1,34	
Accrued expenses		9,975	30,3	
Accrued payroll and benefits		6,468	36,8	
Operating lease liabilities, current		8,646		
Deferred revenue		9,671	412,98	
Other current liabilities		9,785	11,60	
Total current liabilities	70	2,039	493,09	
Deferred revenue, noncurrent		3,003	158,18	
Operating lease liabilities, noncurrent		4,006		
Other liabilities, noncurrent	1	5,676	11,02	
Total liabilities		4,724	662,29	
Commitments and contingencies			001,20	
Stockholders' Equity				
Common stock, Class A and Class B		111	1(
Additional paid-in capital	1.52	3,873	1,378,47	
Accumulated deficit	,	1,114)	(637,48	
Accumulated other comprehensive income	(1.1	615	1,00	
Total CrowdStrike Holdings, Inc. stockholders' equity	81	3.485	742,10	
Non-controlling interest		1,300	50	
Total stockholders' equity		4,785	742.60	
1.2		9,509 \$	7 -	
Total liabilities and stockholders' equity	φ 1,74	0,000 q	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	

Condensed Consolidated Statements of Cash Flows

(in thousands) (unaudited)

				ctober 31,
		2020		2019
Operating activities Net loss	\$	(73,627)	¢	(113,371
Adjustments to reconcile net loss to net cash provided by (used in) operating activities:	φ	(73,027)	φ	(113,371)
Depreciation and amortization		27.728		16.023
Amortization of intangible assets		579		385
		44.940		24.125
Amortization of deferred contract acquisition costs		7,666		24,125
Non-cash operating lease cost		7,000		6.022
Change in fair value of redeemable convertible preferred stock warrant liability Provision for bad debts		(449)		413
		(448)		
Stock-based compensation expense		101,961		55,577
Gain on sale of debt securities, net		(1,347)		(1.040)
Accretion (amortization) of marketable securities purchased at a discount		578		(1,313)
Non-cash interest expense		506		293
Changes in operating assets and liabilities		(0.455)		(50.00.0)
Accounts receivable		(6,155)		(53,631)
Deferred contract acquisition costs		(84,741)		(55,238)
Prepaid expenses and other assets		1,487		(19,883)
Accounts payable		6,556		(3,773)
Accrued expenses and other current liabilities		1,643		3,405
Accrued payroll and benefits		18,712		17,621
Operating lease liabilities		(1,434)		—
Deferred revenue		189,582		157,239
Other liabilities		7,917		(58)
Net cash provided by operating activities		242,103		33,836
Investing activities				
Purchases of property and equipment		(40,245)		(66,848)
Capitalized internal-use software		(6,345)		(5,208)
Business acquisition, net of cash acquired		(85,469)		_
Purchase of strategic investments		(1,500)		_
Purchases of marketable securities		(84,904)		(187,697)
Proceeds from sales of marketable securities		639,586		4,473
Maturities of marketable securities		91,605		197,764
Net cash provided by (used in) investing activities		512,728		(57,516)
Financing activities		- , -		(-))
Proceeds from the issuance of common stock upon initial public offering, net of underwriting discounts		_		665,092
Payments of deferred offering costs		_		(5,872)
Proceeds from issuance of common stock upon exercise of stock options		21.522		9,350
Proceeds from the issuance of common stock upon exercise of early exercisable stock options				10,264
Proceeds from issuance of common stock under the employee stock purchase plan		17.284		
Capital contributions from non-controlling interest holders		800		_
Net cash provided by financing activities		39,606		678,834
Effect of foreign exchange rates on cash and cash equivalents		691		43
		705 400		055 407
Net increase in cash and cash equivalents	<u></u>	795,128		655,197
Cash and cash equivalents, beginning of period		264,798		88,408
Cash and cash equivalents, end of period	\$	1,059,926	\$	743,605

Non-GAAP Financial Measures with Reconciliation to GAAP

(in thousands, except percentages) (unaudited)

	т	Three Months Ended October 31,					Nine Months Ended October 31,				
		2020		2019		2020	2020				
GAAP subscription revenue	\$	213,530	\$	114,221	\$	560,008	\$	297,787			
GAAP subscription gross profit	\$	163,947	\$	85,000	\$	429,144	\$	219,929			
Add: Stock-based compensation expense		3,226		1,666		7,856		3,164			
Add: Amortization of acquired intangible assets		272	_	61		397		262			
Non-GAAP subscription gross profit	\$	167,445	\$	86,727	\$	437,397	\$	223,355			
GAAP subscription gross margin		77 %)	74 %		77 %)	74 %			
Non-GAAP subscription gross margin		78 %)	76 %		78 %)	75 %			

	Т	hree Months E	October 31,	Nine Months Ended October 31,				
		2020		2019	2020			2019
GAAP total revenue	\$	232,460	\$	125,119	\$	609,509	\$	329,304
GAAP loss from operations	\$	(24,159)	\$	(38,518)	\$	(76,726)	\$	(114,933)
Add: Stock-based compensation expense		40,610		21,966		101,961		55,577
Add: Amortization of acquired intangible assets		372		101		579		385
Add: Acquisition-related expenses		2,119				2,119		—
Non-GAAP income (loss) from operations	\$	18,942	\$	(16,451)	\$	27,933	\$	(58,971)
GAAP operating margin		(10)%)	(31)%		(13)%		(35)%
Non-GAAP operating margin		8 %)	(13)%		5 %		(18)%

Non-GAAP Financial Measures with Reconciliation to GAAP (Continued) (in thousands, except percentages and per share amounts) (unaudited)

	Three Months Ended October 31,			Nine Months Ended October 31,			
		2020		2019	 2020		2019
GAAP net loss	\$	(24,531)	\$	(35,505)	\$ (73,627)	\$	(113,371)
Add: Stock-based compensation expense	\$	40,610	\$	21,966	\$ 101,961	\$	55,577
Add: Amortization of acquired intangible assets		372		101	579		385
Add: Acquisition-related expenses		2,119		_	2,119		_
Less: Gain on settlement of lawsuit		_		_	_		(1,250)
Non-GAAP net income (loss)	\$	18,570	\$	(13,438)	\$ 31,032	\$	(58,659)
Weighted-average shares used in computing GAAP net loss per share attributable to Class A and Class B common stockholders, basic and diluted		219,401		204,096	216,432		128,009
Weighted-average shares used in computing Non-GAAP net income (loss) per share attributable to Class A and Class B common stockholders, basic		219,401		204,096	216,432		128,009
Weighted-average shares used in computing Non-GAAP net income (loss) per share attributable to Class A and Class B common stockholders, diluted		234,626		204,096	232,969		128,009
GAAP net loss per share attributable to common stockholders, basic and diluted	\$	(0.11)	\$	(0.17)	\$ (0.34)	\$	(0.89)
Non-GAAP net income (loss) per share attributable to common stockholders, basic	\$	0.08	\$	(0.07)	\$ 0.14	\$	(0.46)
Non-GAAP net income (loss) per share attributable to common stockholders, diluted	\$	0.08	\$	(0.07)	\$ 0.13	\$	(0.46)

	Three Months Ended October 31,					Nine Months Ended October 31,					
		2020		2019	2020			2019			
GAAP total revenue	\$	232,460	\$	125,119	\$	609,509	\$	329,304			
GAAP net cash provided by operating activities		88,501		38,635		242,103		33,836			
Less: Purchases of property and equipment		(9,911)		(29,689)		(40,245)		(66,848)			
Less: Capitalized internal-use software		(2,495)		(1,898)		(6,345)		(5,208)			
Free cash flow	\$	76,095	\$	7,048	\$	195,513	\$	(38,220)			
GAAP net cash provided by (used in) investing activities	\$	(98,375)	\$	(27,262)	\$	512,728	\$	(57,516)			
GAAP net cash provided by (used in) financing activities	\$	5,171	\$	(968)	\$	39,606	\$	678,834			
GAAP net cash used in operating activities as a percentage of											
revenue		38 %		31 %		40 %		10 %			
Less: Purchases of property and equipment as a percentage of		(4)0/		(24)9/		(7)0/		(20)0/			
revenue		(4)%		(24)%		(7)%		(20)%			
Less: Capitalized internal-use software as a percentage of revenue	•	(1)%		(2)%		(1)%		(2)%			
Free cash flow margin		33 %		6 %		32 %		(12)%			

Statements of Operations: GAAP to Non-GAAP Reconciliations

(in thousands) (unaudited)

	Thr	ee Months E	Ended October 31,		Nine Months Ended October 31,				
		2020		2019		2020		2019	
GAAP cost of revenue	\$	61,527	\$	37,355	\$	162,813	\$	98,211	
Less:									
Stock based compensation expense		4,777		2,450		11,803		4,695	
Amortization of acquired intangible assets		272		61		397		262	
Non-GAAP cost of revenue	\$	56,478	\$	34,844	\$	150,613	\$	93,254	
GAAP subscription gross profit	\$	163,947	\$	85,000	\$	429,144	\$	219,929	
Add:									
Stock based compensation expense		3,226		1,666		7,856		3,164	
Amortization of acquired intangible assets		272		61		397		262	
Non-GAAP subscription gross profit	\$	167,445	\$	86,727	\$	437,397	\$	223,355	
GAAP professional services gross profit Add:	\$	6,986	\$	2,764	\$	17,552	\$	11,164	
Stock based compensation expense		1,551		784		3,947		1,531	
Non-GAAP professional services gross profit	\$	8,537	\$	3,548	\$	21,499	\$	12,695	
GAAP sales and marketing operating expenses	\$	105,602	\$	68,675	\$	288,867	\$	190,792	
Less:									
Stock based compensation expense		12,811		7,355		35,101		15,511	
Amortization of acquired intangible assets		91		30		153		92	
Non-GAAP sales and marketing operating expenses	\$	92,700	\$	61,290	\$	253,613	\$	175,189	
GAAP research and development operating expenses	\$	57,539	\$	35,992	\$	148,600	\$	91,497	
Less:									
Stock based compensation expense		11,771		4,696		25,700		10,353	
Amortization of acquired intangible assets		9		10		29		31	
Non-GAAP research and development operating expenses	\$	45,759	\$	31,286	\$	122,871	\$	81,113	
GAAP general and administrative operating expenses	\$	31,951	\$	21,615	\$	85,955	\$	63,737	
Less:									
Stock based compensation expense		11,251		7,465		29,357		25,018	
Acquisition-related expenses		2,119				2,119			
Non-GAAP general and administrative operating expenses	\$	18,581	\$	14,150	\$	54,479	\$	38,719	
GAAP loss from operations	\$	(24,159)	\$	(38,518)	\$	(76,726)	\$	(114,933)	
Add:									
Stock based compensation expense		40,610		21,966		101,961		55,577	
Amortization of acquired intangible assets		372		101		579		385	
Acquisition-related expenses		2,119				2,119			
Non-GAAP income (loss) from operations	\$	18,942	\$	(16,451)	\$	27,933	\$	(58,971)	

Statements of Operations: GAAP to Non-GAAP Reconciliations (continued)

(in thousands, except per share amounts)

(unaudited)

	Three Months Ended October 31,			Nine Months Ended October 31,				
		2020		2019		2020		2019
GAAP net loss	\$	(24,531)	\$	(35,505)	\$	(73,627)	\$	(113,371)
Add:								
Stock based compensation expense		40,610		21,966		101,961		55,577
Amortization of acquired intangible assets		372		101		579		385
Acquisition-related expenses		2,119		—		2,119		—
Less:								
Gain on settlement of lawsuit				_				(1,250)
Non-GAAP net income (loss)	\$	18,570	\$	(13,438)	\$	31,032	\$	(58,659)
Weighted-average shares used in computing basic net income (loss) per share (GAAP and Non-GAAP)		219,401		204,096		216,432		128,009
GAAP basic net loss per share	\$	(0.11)	\$	(0.17)	\$	(0.34)	\$	(0.89)
Non-GAAP basic net income (loss) per share	\$	0.08	\$	(0.07)	\$	0.14	\$	(0.46)
GAAP diluted loss per common share	\$	(0.11)	\$	(0.17)	\$	(0.34)	\$	(0.89)
Stock-based compensation		0.17		0.11		0.44		0.43
Amortization of acquired intangible assets		—		—		—		_
Acquisition-related expenses		0.01		—		0.01		
Gain on settlement of lawsuit		—		—		—		0.01
Provision for income taxes ⁽¹⁾		—		—		—		—
Adjustment to fully diluted earnings per share ⁽²⁾		0.01		(0.01)		0.02		(0.01)
Non-GAAP diluted income (loss) per common share	\$	0.08	\$	(0.07)	\$	0.13	\$	(0.46)
Weighted-average shares used in diluted net income (loss) per share calculation:								
GAAP		219,401		204,096		216,432		128,009
Non-GAAP		234,626		204,096		232,969		128,009

(1) We use our GAAP provision for income taxes for the purpose of determining our non-GAAP income tax expense. The difference between our GAAP and non-GAAP income tax expense represents the excess tax deduction of stock-based compensation expense recognized in foreign jurisdictions. The income tax benefit related to stock-based compensation expense included in the GAAP provision for income taxes was not material for all periods presented.

(2) For periods in which we had diluted non-GAAP net income per share, the sum of the impact of individual reconciling items may not total to diluted Non-GAAP net income per share because the basic share counts used to calculate GAAP net loss per share differ from the diluted share counts used to calculate non-GAAP net income per share and because of rounding differences. The GAAP net loss per share calculation uses a lower share count as it excludes dilutive shares which are included in calculating the non-GAAP net income per share.

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Explanation of Non-GAAP Financial Measures

In addition to our results determined in accordance with U.S. generally accepted accounting principles ("GAAP"), we believe the following non-GAAP measures are useful in evaluating our operating performance. We use the following non-GAAP financial information to evaluate our ongoing operations and for internal planning and forecasting purposes. We believe that non-GAAP financial information, when taken collectively, may be helpful to investors because it provides consistency and comparability with past financial performance. However, non-GAAP financial information is presented for supplemental informational purposes only, has limitations as an analytical tool, and should not be considered in isolation or as a substitute for financial information presented in accordance with GAAP.

Other companies, including companies in our industry, may calculate similarly titled non-GAAP measures differently or may use other measures to evaluate their performance, all of which could reduce the usefulness of our non-GAAP financial measures as tools for comparison. In addition, the utility of free cash flow as a measure of our financial performance and liquidity is limited as it does not represent the total increase or decrease in our cash balance for a given period.

Investors are encouraged to review the related GAAP financial measures and the reconciliation of these non-GAAP financial measures to their most directly comparable GAAP financial measures and not rely on any single financial measure to evaluate our business.

Non-GAAP Subscription Gross Profit and Non-GAAP Subscription Gross Margin

We define non-GAAP subscription gross profit and non-GAAP subscription gross margin as GAAP subscription gross profit and GAAP subscription gross margin, respectively, excluding stock-based compensation expense and amortization of acquired intangible assets. We believe non-GAAP subscription gross profit and non-GAAP subscription gross margin provide our management and investors consistency and comparability with our past financial performance and facilitate period-to-period comparisons of operations, as these measures eliminate the effects of certain variables unrelated to our overall operating performance.

Non-GAAP Income (Loss) from Operations

We define non-GAAP income (loss) from operations as GAAP income (loss) from operations excluding stock-based compensation expense, amortization of acquired intangible assets, and acquisition-related expenses. We believe non-GAAP income (loss) from operations provides our management and investors consistency and comparability with our past financial performance and facilitate period-to-period comparisons of operations, as this metric generally eliminates the effects of certain variables unrelated to our overall operating performance.

Non-GAAP Net Income (Loss) per Share Attributable to Common Stockholders, Basic and Diluted

We define non-GAAP net income (loss) per share attributable to common stockholders, as non-GAAP net income (loss) divided by the weighted-average shares outstanding, which includes the dilutive effect of potentially diluted common stock equivalents outstanding during the period. We may periodically incur charges or receive payments in connection with litigation settlements. We exclude these charges and payments received from non-GAAP net income (loss) when associated with a significant settlement because we do not believe they are reflective of ongoing business and operating results.

Free Cash Flow

Free cash flow is a non-GAAP financial measure that we define as net cash provided by operating activities less purchases of property and equipment and capitalized internal-use software. We monitor free cash flow as one measure of our overall business performance, which enables us to analyze our future performance without the effects of non-cash items and allow us to better understand the cash needs of our business. While we believe that free cash flow is useful in evaluating our business, free cash flow is a non-GAAP financial measure that has limitations as an analytical tool, and free cash flow should not be considered as an alternative to, or substitute for, net cash provided by operating activities in accordance with GAAP. The utility of free cash flow as a measure of our liquidity is further limited as it does not represent the total increase or decrease in our cash balance for any given period. In addition, other companies, including companies in our industry, may calculate free cash flow differently or not at all, which reduces the usefulness of free cash flow as a tool for comparison.

Explanation of Operational Measures

Annual Recurring Revenue

ARR is calculated as the annualized value of our customer subscription contracts as of the measurement date, assuming any contract that expires during the next 12 months is renewed on its existing terms. To the extent that we are negotiating a renewal with a customer after the expiration of the subscription, we continue to include that revenue in ARR if we are actively in discussion with such an organization for a new subscription or renewal, or until such organization notifies us that it is not renewing its subscription.

Magic Number

Magic Number is calculated by performing the following calculation for the most recent four quarters and taking the average: annualizing the difference between a quarter's Subscription Revenue and the prior quarter's Subscription Revenue, and then dividing the resulting number by the previous quarter's Non-GAAP Sales & Marketing Expense. Magic Number = Average of previous four quarters: ((Quarter Subscription Revenue – Prior Quarter Subscription Revenue) x 4) / Prior Quarter Non-GAAP Sales & Marketing Expense.